

NORTH NEWS



North Glasgow Housing Association's newspaper for tenants and owners

SUMMER 2010 Issue No 28



New Opportunities, New Skills, New Jobs, New North

KICKSTART PARTNERS... Craig McManus (Falkirk Sporting Solutions), John Devine (NGHA), George Craig (FSS), Conan McFadden, Heather Waterston (CIRV) with Robert Tamburrini and Ann Marie Devlin (North Glasgow HA)

NORTH Glasgow Housing Association has attracted investment of almost £500,000 for new employment initiatives.

The money will be used to kick-start our vision for a New North Glasgow and make it a great place to live, learn, work, visit and invest in.

The Association is working in partnership with Scottish Council for Voluntary Organisations (SCVO), Community Initiative to Reduce Violence (CIRV) and Falkirk Sporting Solutions to bring new career development opportunities that are unique to North Glasgow.

The Kick Start Futures development programme, delivered by Falkirk Sporting Solutions, aims to assist 40 local people primarily 18-24 years of age into employment as Estate Maintenance persons working across the North of the City.

Robert Tamburrini, Chief Executive of North Glasgow HA said: "This is an excellent opportunity for unemployed young people in North Glasgow. Not only will they gain employment and achieve qualifications, they will also get the chance to use their new skills to benefit their communities."



jobcentreplus

Every young person who joins the programme will earn a minimum of £6 per hour from day one for a 30 hour week. The young people on the Kick Start Futures programme will be employed, trained and sustained for a minimum of 26 weeks.

After an initial 10 week training period the employees will then implement the skills and experiences they have learned for a further 16 weeks in a working environment.

The jobs will be delivered within a community setting thereby giving local young people an opportunity to engage fully with all sections of their community and

make a significant positive contribution where they live.

If you are aged 18-24 and interested in this opportunity please contact your local jobcentre.

We are aiming to recruit the first group of young people during July. An Open Day has been arranged for Monday 19th July 2010 at 12noon. Its in the Jackie Husband Stand at Partick Thistle FC, 80 Firhill Road.

To be eligible you must also meet the criteria laid down by **jobcentreplus**. Please speak to a **jobcentreplus** adviser quoting reference GCH4445

NORTH Glasgow Housing Association's Chief Executive, Robert Tamburrini, has outlined why it makes sense for the LHO's and the Association to join together.

In an email to all staff, he says:



THE Second Stage Transfer proposal, which we consider innovative, is based on the principles of partnership and commitment to the community.

Living in North Glasgow every day we share a range of common community factors with GHA tenants in Balornock, Possil and Parkhouse and Springburn.

GHA tenants live beside North Glasgows HA's tenants, in some instances in the same street. Our children go to the same schools. We used the same sports, shopping and health centres. We used the same public transport and we all care about our environment – it's where we live. We also have the same City Councillors, Members of Scottish and UK Parliaments.

Operating successfully for 34 years in North Glasgow, we believe our proposal ensures:

- ✓ Value for money for tenants and the public purse
- ✓ Provision of affordable rented housing
- ✓ Wider community involvement
- ✓ Retaining the expertise of GHA staff
- ✓ Continuous quality improvement
- ✓ Facilitation of regeneration and social inclusion.

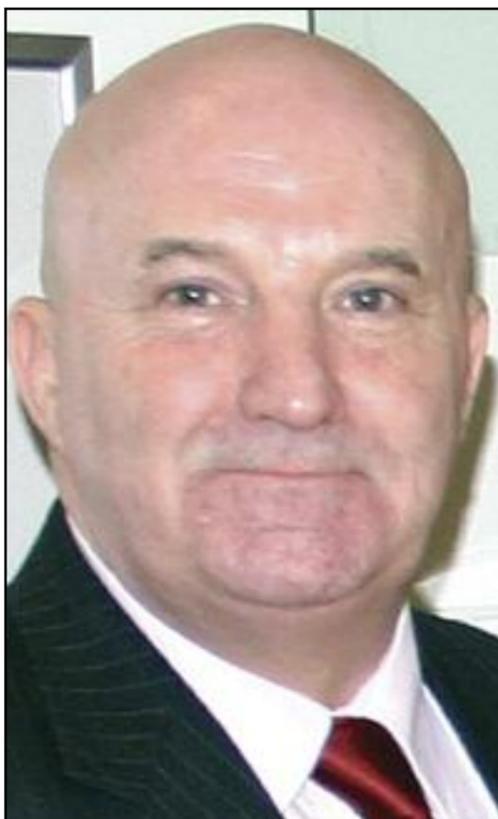
The Association's Management Committee and the three LHO Committees have already been working closely for some time. Two members of each LHO Committee are on North Glasgow's and vice versa.

We believe that a successful transfer would further unite the local community and give GHA tenants the opportunity of receiving the same high quality services, local office and community control that North Glasgow HA's tenants now enjoy.

As a community-owned and controlled housing association, North Glasgow will always work in the interest of the local community and our tenants. The Association's vision is 'to create a new North Glasgow – a great place to live, learn, work, visit and invest in'.

To achieve this, the Association aims:

- ✓ to provide affordable high quality homes and services for local people
- ✓ to work with the local community and other partners to deliver regeneration across the North Glasgow area



**Robert Tamburrini
Chief Executive**

GHA tenants are very much part of the local community and we believe that it makes sense for GHA tenants to join us as a single landlord organisation which is truly owned and controlled by the local community – working together to deliver the vision for the area and a better future for North Glasgow.

We believe we have a lot to offer local GHA tenants:

- ✓ well established local landlord, community-controlled, with our business focused on the Springburn, Balornock and Possilpark areas
- ✓ democratic local control. Tenants and owners can join the Association for £1 and stand for election to our Management Committee and vote for the Committee.

- ✓ tuned into the needs and expectations of the local community rents set locally, at affordable levels, and spent locally – not anywhere else in the city
- ✓ 2 local offices, convenient for customers
- ✓ good investment track record, making sure our houses are kept up to standard and maintained for the long-term
- ✓ range of services, including welfare benefits and tenancy support
- ✓ committed to offering good housing quality and choice, we provide new-build rented housing and also low cost home ownership, such as Shared Equity houses, to attract and retain local families and residents in the area
- ✓ committed to local regeneration, we fund a range of local projects such as a community transport service for elderly and disabled residents
- ✓ we provide training opportunities and internet café facilities for local residents
- ✓ we provide excellent services for older people, including sheltered housing
- ✓ a professional staff team who know the local area and offer a range of skills including maintenance, housing management, community regeneration, new housing development, and finance.

In conclusion, the proposed transfer brings benefits to the three LHO's and the Association."



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Tenants launch Transfer process

TENANTS on the three Local Housing Organisation (LHO) Committees and those on North Glasgow HA's Management Committee met for Second Stage Transfer (SST) launch.

The Association will become landlord and take ownership of around 3,000 homes in Springburn, Balornock, Possilpark and Parkhouse if GHA tenants support the proposals and the majority of tenants who vote in a ballot vote yes to transfer.

The homes are currently owned and managed by Glasgow Housing Association (GHA).

Our Management Committee has been working in partnership with the three LHO Committees for several years to develop housing services in the North of the city.

More recently the four committees have been developing business plans that will cover the next 30 years.

They have been looking at:

- The future requirements of GHA houses in the proposed transfer and how to put in place planned maintenance programmes to ensure all homes are maintained to a high standard.
- The repairs service and how to combine it with the current service for North Glasgow tenants.
- How the GHA staff will integrate with the Association's staff teams.
- How the committees will change to reflect local committee control in the wider North Glasgow areas.
- Providing a first class stair cleaning and backcourt maintenance service and giving local people job

opportunities.

And many, many more issues to ensure that all areas are covered!

The precise details of the transfer proposals cannot be publicised until after the Board of the GHA has approved the Business Plan.

North Glasgow staff will be involved in a vote Yes ballot campaign.

North Glasgow HA staff will be at Gala Days, shopping centres and other public places to promote the Vote YES campaign.

If existing tenants have questions about the proposed transfer they will be happy to answer them.

The Association will continue to publish editions of Transfer News but these will only be distributed to GHA tenants who will vote in the ballot.

We will, however, continue to keep our existing tenants fully informed through regular articles in North News.



Members of Balmore LHO Committee



Red Road and Balornock LHO Committee



Members of North Glasgow LHO Committee



Members of North Glasgow Housing Association Management Committee

Police working to combat fear of crime



Committee members Bill and Catherine Rossine



Gordon Wilson, Asset Management Co-ordinator with his sons Ian and Andrew

VIOLENT crime down, robberies down, fewer individuals caught carrying weapons, and over 11,000 stop searches carried out over the past year.

These are the headline statistics that demonstrate the continuing success of Strathclyde Police's commitment to redressing findings such as those contained in the recent British Crime Survey which indicated that fear of crime is a big issue for the residents of Springburn.

Inspector John McBride from the local Communities Unit is confident that the various anti-violence campaigns and activities being undertaken will continue to impact on crime and the fear of crime.

He said, "The local police officers who patrol the area have been committed to tackling the issues that impact most on the residents of Springburn and have been having great success.

"Our continued message

that carrying weapons is unacceptable and full use of the powers open to us, resulted in over 11,000 people being stopped and searched by officers from Baird Street police office during the last 12 months.

"This number was almost 70% up on the previous year, yet far fewer knives or weapons were found, which indicated that the message is being heeded. In addition the number of serious assaults and robberies decreased significantly over the past year, highlighting that people are far less likely to be a victim of crime.

"The fear of being a victim of crime is disproportionate to that of actually being a victim and this is a message that we will be striving to get across to local communities.

"I'd welcome anyone who wishes to discuss their fears to contact me at Baird Street Police Office on 0141 532 4251, or to e-mail me at...

john.mcbride@strathclyde.pnn.police.uk

Fun run raises cash for charity

FAMILIES were at the heart of the 5th Annual North Glasgow 5k Fun Run.

North Glasgow Housing Association again played an important role as one of the sponsors of the event, now known as the ng5k.

And keeping in the family were Committee Members Catherine and Bill Rossine, pictured with their medals and special 5th anniversary edition t-shirts.

Asset Management Co-ordinator Gordon Wilson also took part with his sons Ian and Andrew.

Around 2,900 fun runners took part in the event at Ruchill Park and there was a full morning of free fun activities that kept both fun runners and the large crowd entertained.

Thousands of pounds was raised for charity and local community projects as a result of the ng5k and there was lots of entertainment including samba drumming, jazz and a belly dancing group.

Gordon said: "It was a terrific day and great to see so many people having fun going through the pain barrier."

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New strips gives team a boost

NORTH Glasgow AFC have received a much need boost with the presentation of new football strips, thanks to Falkirk FC.

They heard about the team's efforts from John Devine, Head of Business Development, and arranged to help out with some new kit.

Housing Officer Lynne Cooper attended the Eastfield Park Fun Day, where the team was competing, to make the presentation.

She is pictured second left with team

boss Willie McCool.

North Glasgow AFC are to face Provanmill Thistle and Royston RYC in a charity football match to be played at Petershill Park on Saturday 17th July.

The kick-off is at 2pm and all proceeds will go to North Glasgow AFC. Tickets are just £2 and can be obtained by calling 07833 951490.

Or turn up on the day and support your local amateur footballers.



It's time for summer fun

SUMMER signals the time for gala days and North Glasgow will have two big events.

Fun in the Park 2010 will be held on Saturday 24th July from 12 noon until 4pm in Springburn Park.

It will feature many free attractions including face painting, bouncy castles, stalls and some special themed zones for children and young people, Arts & Crafts, Green Environment, Health & Information, Music, Adventure and Animals.

Possilpark Gala Day will be on Saturday 14th August from 12 noon until 4pm in Possil Point Community Centre.

It will include music from local artists, fun fair rides, classic fun stalls and taster sessions to sample new sports and games.





Strathclyde Fire & Rescue led a workshop on Staying Safe in Your Home



Tenants received info on fire safety



Representatives from the Police, Fire Service, G-Heat and Glasgow Life with North Glasgow HA Chief Executive Robert Tamburrini

Focused on fitness, healthy eating and staying safe...

Team advises on best fuel deals

A SHELTERED Housing Conference organised by North Glasgow Housing Association has been hailed as a great success.

The main themes of the event were fitness, healthy eating and staying safe and it is the first time a conference of this type has been organised by the Association.

Tenants from Kemp Street, Barloch Street, Carron Crescent, and GHA tenants from Hawthorn Street and Gourlay Street attended the event in May at the Glasgow North Conference Centre.

Most were familiar with the location as the old Springburn library.

Robert Tamburrini, the Association's Chief Executive, welcomed tenants, staff and guests from various local organisations including the police and fire brigade who had come to assist.

A number of work groups were held. One looked at the Association's recruitment policy and specifically how wardens are recruited.

Staff from the local Asda store gave advice on healthy eating on a budget.

Members of Strathclyde Fire and Rescue gave tenants a presentation on fire safety and Strathclyde Police were also in attendance giving advice on safety.

They also distributed special pens to tenants to mark their address on large valuable items.

The ink appears invisible but becomes clear under UV light.

G Heat provided information on free home visits to tenants so they can maximise their central heating systems and energy savings.

One of the most popular sessions was provided by Glasgow Life and involved armchair aerobics.

One tenant said: "I didn't realise I could get such a good workout sitting in my chair exercising my arms and legs. It was brilliant and I'll certainly try to continue at home on a regular basis."

Refreshment breaks provided an opportunity to chat to existing friends and make new ones and also to pick up some of the many information leaflets provided by organisations participating in the day.

North Glasgow HA's Susan Kelly and her team were thanked for all their hard work.

Ann Marie Devlin, Senior Depute Chief Executive of the Association, said: "The conference gave our sheltered tenants opportunities to take part in various events to keep them safe and well in their homes.

"Events like this demonstrate the Association's commitment to Tenant Participation and to ensuring we offer help and advice to our elderly tenants.

"The feedback received confirms that a great day was had by all."



Get Those Legs Up: Tenants enjoyed an armchair aerobics session provided by Glasgow Life

GRAEME Mullin is the G-HEAT Project Manager and heads the Glasgow Home Energy Advice Team.

The project was initiated a few months ago by Glasgow City Council in a bid to tackle fuel poverty.

Members of Graeme's team make home visits to give free advice about the various tariffs offered by fuel providers and make sure that tenants are getting the best deal available to them.

The service is open to anyone – housing association tenants, GHA tenants, owner occupiers, council tenants and private let tenants – provided they are living within the Glasgow City Council area.

The advice team can also provide energy saving tips and advice on how to use a central heating system efficiently.

G-HEAT has been developed through a partnership arrangement between the council, the Scottish Federation of Housing Associations, the Glasgow and West of Scotland Forum of Housing Associations, the Glasgow Advice and Information Network and the Wise Group, who are responsible for delivering the service.

To arrange a home visit, contact G-HEAT on 0800 092 9002 or visit the website at www.g-heat.org.uk

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Strathclyde Police offered safety advice



Margaret turns detective to track down David's lost family

BARLOCH Street Warden Margaret Brady is earning a reputation as a bit of a Sherlock Holmes and helping tenant David Wilson to make contact with his three sons and daughter.

While chatting with David one day, Margaret discovered that he had lost contact with his children after he and his wife split up.

Margaret got in touch with the Salvation Army and with help from the internet, they managed to track down his 40-year-old son Owen.

He lives in Birmingham and two other sons David, 38, Scott, 35 and 40-year-old daughter Sharon also live nearby.

David, 68, who has been at Barloch Street for two years, has now travelled south to be reunited.

He said: "I worked in the Birmingham area as a gas fitter and mains layer and it was down there that I met my wife Marie.

"We got married and had four of a family but we split up after about ten years and I moved back to Glasgow.

"After a wee while at home I went back down south but the entire family had moved and despite my best efforts I couldn't trace them.

"I stayed down in the Birmingham area for 30 years. I even had a local accent but I moved back to Glasgow when I

retired.

"It is fantastic to be reunited with my family. It was a bit strange at first but they all knew me. I have seven grandchildren and I met them all for the first time.

"I went down and stayed with a pal and visited all my family in their homes.

"They understand what happened but as my son Owen said the past is gone and can't be changed.

"It's just great to be in contact again and they are all doing well for themselves which is really great."

David is pictured with some photographs of his family and is already planning more visits down south.

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20 years on at Barloch Street

BARLOCH Street Sheltered Housing Complex has celebrated the 20th anniversary of its opening.

Wardens Margaret Brady and Ann McCormick organised a party to celebrate and lined up a host of entertainment for residents, their friends and relatives and other invited guests.

The VIP visitors included Patricia Ferguson, Member of the Scottish Parliament for Maryhill.

She helped some of the residents to cut a specially prepared birthday cake (pictured).

The complex was opened in 1990 and was North Glasgow Housing Association's first new build development in Possilpark.

The Association has always maintained Barloch Street to a high standard and over the years a number of improvements have been carried out. New windows were installed plus a new kitchen in the common area and new floor coverings throughout the complex.

Barloch Street Sheltered Housing provides a real community atmosphere for its residents.

There are always opportunities to get involved in the wide range of activities enjoyed by residents. These include away days to Irvine, Ayr and Saltcoats and long weekends in Blackpool.

They also like to pay regular visits to local places of interest with The

People's Palace in Glasgow a particular favourite.

So what's it like living at Barloch Street?

Here are just some of the lovely comments received:

"It is a home from home where you always feel welcome to join in activities in the lounge, encouraging you to try new things and be part of a little community."

"The improvements made to the back court areas, with enhanced lighting, nice flower beds make me feel secure in my home with a pleasant outlook."

"I am a mainstream tenant and have lived here for 8 years, I would never want to live anywhere else, we are all good neighbours and the Wardens also keep an eye on me even though I don't live in a sheltered flat – it is a lovely little community."

"I have been here 10 years, so now I am 10 years older, but still feel as safe and as welcome as I did when I first moved in."

"There have been a few staff changes over the years, but all have been dedicated and professional in their roles with the Complex."

Robert Tamburrini, Chief Executive of North Glasgow HA, said: "I'd like to wish Barloch Street a very happy birthday. It's a credit to our Association. The Wardens do a fantastic job and I've always enjoyed visiting the complex and catching up with the residents for a chat."



COMPETITION

IN our last edition, we offered all readers the chance to win shopping vouchers in an easy to enter competition.

The questions were all based on articles in North News.

The answers were:

- Willie Bain, MP, opened Elmvale Phase 2.
- £180 was raised for Cash for Kids. Another £180 went to Marie Curie Cancer Care. It was a sort of trick question but since the bulk of entries put £360, we've also accepted that answer.
- Karin Connell represents Scotland at netball.
- Dreamscheme was founded by Kate King.

The sender of the first all correct entry taken from the assembled mail was Catherine Devlin, Eccles Street, who wins £50 shopping vouchers.

The next two correct entries were Isabel Robertson, Carbisdale Street and Mrs I Nugent, Morrin Path who each received £25 in vouchers.

IN this issue, we've got another £100 of shopping vouchers up for grabs.

And again the answers can all be found by reading North News.

- 1 What's the missing word in this phrase: New North Glasgow – a great place to live, learn, work and invest in?
- 2 What anniversary did Barloch Street Sheltered Housing Complex celebrate?
- 3 What is SST short for?

4 What service is provided by NATA?

Write your answers on a card or sealed down envelope and send to:

North News Competition No. 2
Ned Donaldson House,
50 Reidhouse Street, Springburn, Glasgow,
G21 4LS.

You can also hand your entry in at our office in Bardowie Street, Possilpark.

The sender of the first all correct entry drawn from all those received on 2nd August 2010 will win £50 of shopping vouchers. The senders of the next two all correct entries will each receive £25 in shopping vouchers.

Editor's decision is final.

Revealed: ten-year vision for North Glasgow



Depute Provost Allan Stewart congratulates staff and committee at the first planning day

THE vision for the next ten years of North Glasgow was revealed to staff at two planning days.

Staff and management committee were divided into two groups for the events which covered a range of issues including tenant satisfaction, training, operational priorities, improvements, finance, information technology and growth.

The Association's vision is to create a new North Glasgow – a great place to live, learn, visit, work and invest in.

Welcoming staff to the first of the two sessions, Chief Executive Robert Tamburrini said the aims of the Association remained

the same:

To provide affordable, high quality homes and services for local people.

To work with local residents and other partners to deliver regeneration across the North Glasgow communities.

North Glasgow has developed through planned growth and continuous improvement.

A robust training programme for staff and management committee will help to ensure both are prepared to meet new challenges.

There will be a drive for continued improvements but value for money is vital.

It was revealed that

arrears have fallen substantially in the last year as a result of the new tenancy sustainment team being established.

North Glasgow has invested £130million in building 950 new homes. The work continues and the 1,000th new build will be part of the Broomfield Road development.

Building a new North Glasgow is not just about bricks and mortar and there are some new exciting initiatives in the pipeline.

The Association has an excellent track record, reflected in 97% customer satisfaction levels.

The Government's new Customer Service Excellence Standard was recently achieved by North

Glasgow Housing Association.

Local MP Willie Bain and Glasgow City Council Depute Provost Allan Stewart attended the planning days to congratulate the staff on their efforts.

They are pictured with staff and committee members who attended each day.

Team Work is a vital part of the North Glasgow success story and at the conclusion of both days, staff were left with the inspirational words of Henry Ford.

He said: Coming together is a beginning. Keeping together is progress. Working together is success.



New North Glasgow... a great place to live, learn, work, visit and invest in



Willie Bain, MP, congratulates staff and committee at the second planning day

LEARNINGZONE

Cheers as 12 students complete course



Keys to Success: Students proudly show off their certificates to representatives from North Glasgow HA, GNRA, Glasgow Homelessness Network and Anniesland College

IT was a day of cheers when the latest group of successful participants from the Keys to Learn project celebrated with an Achievement Day.

The special event marked the conclusion of the 12-week training programme aimed at helping people who have experienced homelessness.

The course involved a mix of academic, vocational and social skills and the ultimate aim is to help participants sustain their tenancy and hopefully secure further training opportunities or employment.

Course work was on display for the successful graduates to show off their new skills to friends and family.

The entire group of 12 successfully completed the course and they were each presented with a framed certificate.

The presentations were made by Ann Marie Devlin, Senior Depute Chief Executive of North Glasgow Housing Association.

One member of the group has already found employment and others are to pursue further education opportunities.

Ann Marie Devlin said: "It is encouraging for all the partners to see the progress that is being made and the success stories that are coming as a result."

The Association operates the Keys to Learn project in partnership with Anniesland College, the Glasgow Homelessness Network and our local economic development company Glasgow North Regeneration Agency.

The courses form part of the Association's twin-track approach to helping people who have experienced homelessness.

No previous learning experience is needed – participants just need to be interested and available Tuesday, Wednesday and Thursday each week from 10am until 2.45pm.

The course does not affect any benefit participants may be entitled to.

Topics include healthy cooking and eating advice, arts and crafts, digital photography and computer skills from absolute beginners to those who are more advanced with a keyboard.

There is help with using or improving reading, writing and number skills, confidence building and a personal project on a subject chosen by participants.

Help with childcare is given if needed plus travel expenses, lunch and refreshments, advice on further learning, training or work.

In addition to providing an opportunity to meet new people in the area, one to one support is also

provided to help plan the next targets.

The course is open to over 16's who live in the North area of Glasgow and although provided by Anniesland College they are based in the Association's Learning Centres in Possilpark and Springburn.

If you want to sign up for future courses or find out more information about Keys to Learn contact Susan Kelly or Silvana Jannetta on **0141 560 6000** or **0141 336 1300**.

Skills course a big hit

A GROUP of lone parents who recently completed a skills development course at North Glasgow Housing Association's Springburn Learning Centre couldn't speak highly enough about it.

Although sad to see the course end they are delighted with the new skills they've learned and also the new friends they have made.

Some of the course work included principles and values related to social, community and childcare; anatomy, health, disease, an introduction to psychology and practical and theoretical skills. The course also encouraged confidence and self-esteem, healthy living and team working.

Four of the students transferred to Higher Education a few weeks after starting the course and a further nine achieved SQA passes in the following subjects:

- Communication Skills for Care Support Workers
- Parenting
- First Aid
- Social Issues in the UK
- Understanding the needs of the Older Person



■ Understanding Loss and Grief

Eileen Murphy of Anniesland College said: "I actually thought on that first day that quite a special group had got together. I am so pleased that it worked so well for them and I know that the lecturers also really enjoyed the experience working at North Glasgow HA and worked extremely hard with the students to make the learning as enjoyable and real as possible"

Robert Tamburrini, Chief Executive of North Glasgow HA said: "Its great when you see local people learning new skills in our learning centres and its even greater to see them make new friends in

the process"

The final word has to go to the students: "Thanks for making us all believe that we can achieve something and that we were worthy of the chance.

"Most of all we are grateful for the chance of sharing very different life experiences that led to friendship and loads and loads of laughs.

"We would recommend to anyone given a chance like this to jump at the offer"

Free bus service will be extended



A FREE community bus service has been such a hit with senior citizens and disabled people that North Glasgow Housing Association is extending it.

The service was initially launched in the Carron area to provide tenants with improved access to local shopping facilities.

Now a weekly bus service will be operated in partnership with

the North Area Transport Association (NATA), which is approved in the field of specialised community transport.

The service is restricted to those of pension age and to residents with a disability and their carer.

From 20th July 2010 it will operate on Tuesdays and will take passengers to a major retail outlet, such as Tesco or Asda,

where they will have around 90 minutes shopping time before the return trip.

The route schedule is:
Journey A: 9.30 – 70 Broadholm St, Parkhouse; 9.40 – Hawthorn Sheltered; 9.50 – Barloch Street and then drop at the selected location.

Journey B: 10.15 – Carron Crescent; 10.25 Kemp St; and

store drop.

Journey C: 10.50 – 178 Balgrayhill Rd; 11am - 15 Croftbank St; 11.10 Alive & Kicking, 94 Red Road; and store drop.

The bus will then start the return journeys at 11.30 for Journey A, at 12.15 for Journey B and 12.50 for Journey C.

There will also be a single service on the first Thursday of every month to city centre shops also departing at 9.30am and returning at 1.30pm.

Helen Watson, North Glasgow HA Warden Warden at Carron Community Lounge, says: "This has been a real winner with our tenants."

"Apart from giving them access to the bigger shops on a regular basis, the trips have a social impact too providing an opportunity to catch up with other people in the area."

Chief Executive of North Glasgow Housing Association, Robert Tamburrini, added: "We pride ourselves on being more than a housing association and will continue to look at additional ways that we can bring improvements to the local community through wider activities such as this."

Rewards? It's your call

A NEW rewards scheme for North Glasgow tenants is currently being put together and we'd like YOUR help to come up with a name and logo for it.

The scheme will recognise tenants who are good neighbours with rewards of DIY vouchers up to the value of £50.

There will also be rewards for tenants who keep their gardens tidy with gardening vouchers awarded for landscaping, displays of flowers and pot plants and garden furniture.

Additional incentives will also

be available for tenants who are leaving the Association if they follow the various stages of the termination procedure.

Nominations for the rewards can be made by tenants and staff and will be awarded on a regular basis throughout the year.

So what will we call our new rewards scheme?

We're asking for your help with that. We'd like you to put your ideas forward and there will be prizes for the best entries.

We are also looking for a logo for the scheme and again are

offering prizes for the best entries.

All North Glasgow and GHA tenants in our partner LHO areas can take part and there will be special prizes for family members aged 5 to 16.

Send your entries to:

Rewards Scheme, North Glasgow Housing Association, Ned Donaldson House, 50 Reidhouse Street, Glasgow, G21 4LS.

We'll select the winners and announce them in a future edition of North News, along with full details of the rewards scheme.

How to get in touch with us

SPRINGBURN OFFICE

Ned Donaldson House,
50 Reidhouse Street,
Springburn,
Glasgow G21 4LS
Tel: 0141 560 6000

POSSILPARK OFFICE

104 Bardowie Street,
Possilpark,
Glasgow
G22 5HJ
Tel: 0141 336 1300

e-mail: admin@northglasgowha.com



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We're Housing Scotland

www.northglasgowha.com