

CUSTOMER  
SERVICE  
EXCELLENCE<sup>®</sup>



This is to certify that

## NG Homes

Ned Donaldson House  
50 Reidhouse Street  
Springburn  
Glasgow  
G21 4LS

Possilpark Office  
Kenna Rossine House  
252 Saracen Street  
Glasgow  
G22 5LF

Balgrayhill Concierge Station  
33 Lenzie Place  
Springburn  
Glasgow  
G21 3TX

Possilpark Office  
Saracen House  
139 Saracen Street  
Possilpark  
Glasgow  
G22 5AZ

meets the criteria of

## Customer Service Excellence

in accordance with the requirements of the Cabinet Office's Customer Service Excellence Standard

Certificate Number  
**22/2533**

Initial Recognition Date  
**21<sup>st</sup> December 2021**

Expiry Date  
**21<sup>st</sup> December 2024**

Issue Date  
**23<sup>rd</sup> July 2024**

Revision  
**01**

Signed

*Helen Daly*

on behalf of Centre for Assessment Limited