



ng2 Recruitment Pack

Plumber



Caring for Homes, Strengthening our Community





Welcome to ng2 Ltd.

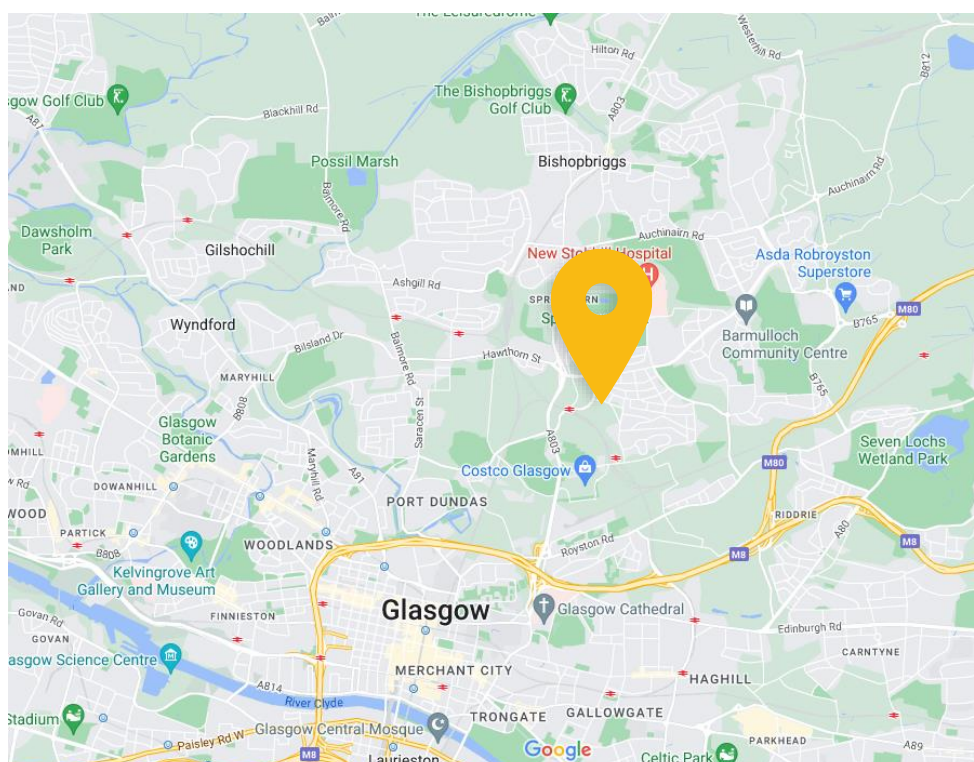
Thank you for showing an interest in ng2 and the role for which we are currently advertising.

ng2 is a wholly owned subsidiary of ng homes, one of Scotland's leading housing associations with a reputation for delivering excellent pro-active services. A leading community-based Housing Association that provides housing and support services to almost 7,000 tenants and owners within North Glasgow., ng homes' customers are at the heart of our business, and we strive to deliver customer service excellence in all that we do.

Having motivated and enthusiastic staff who want to deliver for the organisation is critical to this.

We hope you find this pack provides you with an overview of who we are and the vital work we do – and helps support you as you complete your application.

We wish you every success in your application.





Introduction to ng2 Ltd.

ng2 Ltd is a wholly owned subsidiary of ng homes, a Registered Social Landlord, Housing Association and Registered Scottish Charity based in North Glasgow, Scotland and operates as a Social Enterprise.

The ng2 Ltd subsidiary officially started operations in 2010 and we have grown year on year ever since.

The Social Enterprise was set up for two main reasons; to provide essential services to our tenants and their homes and to provide opportunities for local people. From essential maintenance to energy advice and support, we endeavour to provide our people with opportunities to develop their skills. At ng2 Ltd we also support local employability programmes.



At the very heart of what we do is ensuring services, support and maintenance serve the people of North Glasgow. We are constantly developing to meet new challenges and evolving to meet the demands of North Glasgow.

The idea is that costs for maintenance or upkeep which would normally be outsourced are kept within the community. This allows us to invest more in our own people, whilst saving costs which are better invested elsewhere.

ng2 Ltd currently employs approximately 80 people and this is rising every year. We are proud of ng2 Ltd.'s early success but there is much more work to be done.

Our Values



- ⇒ We are a quality organisation delivering excellence
- ⇒ We act with integrity
- ⇒ We are friendly and treat people with respect
- ⇒ We are customer focused and put the customer first
- ⇒ We are trusted and trusting
- ⇒ We are accountable

Tell me more



Detailed Conditions of Service will be issued within your contract of employment if you are appointed. The following is a summary of the main conditions:

✓ **Salary**

You will be paid monthly on the 28th of each month directly into your nominated bank account.

✓ **Holidays**

Your annual holiday entitlement is a minimum of 28 days per year (accrued pro-rata depending on the shifts worked and on completed months of service during the calendar year).

Completed year(s) service	Total Annual Leave
0 – 1 year	28 days
1 - 2 years	29 days
2 – 3 years	30 days
3 – 4 years	31 days
4 – 5 years	32 days
5 years and over	33 days

This is inclusive of any days designated or recognised as 'bank' or 'public' holidays.

The Company will advise you of any holidays that must be taken on specific days, for example, 25 & 26 December and 1 & 2 January in any calendar year.

There is no automatic right to time off on 'recognised' public or bank holidays and all requests for annual leave must be submitted to your line manager in advance for authorisation dependent on the demands of the service.

✓ **Company Health Plan**

ng2 Ltd will provide a Healthcare Plan on behalf of all members of staff. The payment of this plan will be set by the organisation and may be varied without consultation. This will be treated as a taxable benefit.

✓ **Pension**

From the age of 22 (and providing your salary is over £10,000 per annum) you will be auto enrolled into the Company Pension Scheme, administered by The People's Pension (provided by B & CE). When you are eligible to join, you will receive a Joiners Pack from the People's Pension that will give you more detailed information and will specify the percentage contribution level that ng2 Ltd has chosen for our scheme. Your communication from The People's Pension will outline your options in respect to the pension scheme including providing you with the opportunity to opt-out of the auto-enrolment scheme.

✓ **Family Friendly Policies**

Employees will be entitled to Maternity, Paternity, Adoption and Parental Leave in line with current legislation.

✓ **Hours of work**

These will be in line with the local arrangements in place for each area of operation within the Company.

For Close Cleaning and Environmental Services these will normally be Monday – Friday between the hours of 9.00 a.m. – 5.00 p.m. although all employees are expected to work flexibly depending on the requirements of the service. Lunch breaks will be advised by management at each location/area of operation.

The Company does not pay premium rates for hours worked out with normal operating times and reserves the right to use its discretion to compensate employees for such work by giving the equivalent time off in lieu or payment at 'plain time'.

✓ **Sick Pay**

The Company does not operate an Occupational Sick Pay Scheme. However, if you meet the statutory qualifying conditions, you may be entitled to Statutory Sick Pay.

✓ **Sickness and Absenteeism**

The Company expects all employees to make every effort to come to work to ensure that sickness levels are kept to a minimum. While the Company's policy is to support employees with health concerns, sickness and absenteeism is monitored closely as good attendance and timekeeping are crucial to the effective delivery of the services we provide.

✓ **Place of work**

All ng2 Ltd employees are required to work in any of the Company's premises and/or to work at designated sites / workstations as required by our client(s).

✓ **Health & Safety**

The Company is committed to the wellbeing and safety of all employees and the Health & Safety policies and procedures are constantly reviewed to ensure that we operate safely at all times in line with relevant legislation and good practice.

✓ **Equal Opportunities**

The Company is committed to equality in everything that we do and we will comply with the provisions of current legislation, primarily the Equality Act 2010.

✓ **Termination of Employment**

Notice periods for the termination of employment are dependent on length of service and will be made clear in your contract of employment.

Interested ...?

Here's what you need to know and how to apply.



Job Title: Plumber
Hourly Rate: £21 per hour
Hours per week: 40 hours per week
Contract: Fixed Term for 12 months

ng2 Ltd is a wholly owned subsidiary of ng homes. At ng2 Ltd we strive to create positive change in our community by empowering our people to make a difference. We are a team-oriented, purpose-driven organisation focused on strengthening our community.

ng2 Ltd is undergoing a period of change and growth. Be a part of something bigger, be part of our future, and come to work with us.

The successful candidate will be responsible for working on plumbing contracts within a range of properties owned and managed by ng homes, delivering all projects and commercial contracts on time and within pre-set budgets. The successful candidate will provide a high quality plumbing service to support maintenance projects for ng2 Ltd on behalf of ng homes.

The successful candidate should have the ability to prioritise a varied workload and have experience of working in general property maintenance and construction. A full, current UK driving licence and recognised appropriate trades papers and qualifications are essential for this role.

As a ng2 Ltd employee, you'll enjoy a range of benefits alongside an excellent rate of pay, including; access to an auto-enrolment pension scheme; a company health plan with various perks such as reclaiming costs for dental treatment, glasses and physiotherapy; a minimum of 28 days annual leave per annum inclusive of public holidays, increasing each year to a maximum of 33 days; and provided with a handheld PDA device for ease when completing jobs.

You will also be provided with a company van.

If you wish to apply for this post, please download an application pack from www.nghomes.net or alternatively contact Marion Gallacher on 0141 336 1310 for a pack.

Completed application forms can be returned by email to HR@nghomes.net with the subject heading: Plumber.

We reserve the right to close this vacancy early if we receive a suitable number of applications. Early application is therefore encouraged.

Please note that we do not accept CV.



Job Profile/Person Specification



Job Details			
Job Title:	Plumber	Contract/Hours:	Fixed term for 12 months 40 hours per week
Department:	Trades	Reporting To:	Multi-Trade Manager
Date Completed:	July 2026		
Job Summary			
The role involves working on plumbing contracts within a range of properties owned and managed by ng homes, delivering all projects and commercial contracts on time and within pre-set budgets. You will provide high quality plumbing services to support maintenance projects for ng2 Ltd on behalf of ng homes.			
Main Duties of the Post			
• Work on a range of planned and reactive plumbing projects for ng homes properties • Deliver cost-effective high quality plumbing projects within the agreed timescales as directed by the Multi-Trade Manager • Work collaboratively with other trades staff to ensure that multi-trade projects are completed in line with timescales, ensuring that any delays are communicated to the Multi-Trade Manager • Deliver a range of commercial contracts, adhering to quality standards • Provide reports in relation to contracts and duties as required • Ensure all duties are carried out in a safe and professional manner • Adhere to all relevant Health & Safety legislation, taking full responsibility for Risk Assessments and Method Statements • Escalate any health and safety or quality issues to the Multi-Trade Manager where required • Undertake administrative duties as required to support a safe, professional and efficient standard within the department and provide necessary auditing			

- Complete time sheets and other associated paperwork accurately, including on any digital platforms.
- Take a lead role in the ongoing safety checks of the company vehicle provided, ensuring that any defects or issues are escalated immediately
- Responsible for conducting daily safety and condition checks of all work tools, machinery and equipment including Personal Protective Equipment (PPE) and access equipment (ladders etc)
- Contribute to the continuous improvement, growth and development of contracts and ng2
- Be committed to learning and development and support new staff and any apprentices with training where required
- Undertake any other duties as required by the company to accomplish its business.

Person Specification

Category	Essential Criteria	Desirable Criteria
Experience	• Skilled, time-served tradesperson with proven experience of working on commercial contracts • Experience in managing diverse workloads	• Good understanding of the nature of work in a Housing Association
Skills and Abilities	• Good communication skills • Ability to undertake all aspects of plumbing • Ability to prioritise a varied workload, working to tight deadlines to achieve targets • Ability to carry out work in line with environmental and Health and Safety regulations	• Able to work with a wide range of colleagues in a fast-moving work environment
Qualifications and Knowledge	• Recognised appropriate trades papers and qualifications • Understanding of Health & Safety at Work duties and responsibilities	• Gas safe registered • Water bylaws • Unvented cylinder qualification

Personal Qualities	• Self-motivated and able to work on own initiative • Committed to providing a high level of customer care at all times • Excellent team player	
Other Requirements	• Able to work flexibly • Hold a full, clean UK driving licence	

ng group Guidance Notes for Job Application



Please tick the boxes to confirm you have read these notes carefully – they are there to help you make the best of your application.

Please ensure you complete and return the Application Form, Declaration of Interest Form and Eligibility to Work in the United Kingdom Form. Failure to return any of these forms may result in your application being withdrawn from the selection process.

All posts will be subject to confirmation of qualification, eligibility to work in the United Kingdom, satisfactory references, satisfactory health clearance and PVG check (if applicable to the post).

1. The form should be typed or completed in black/blue ink for photocopying purposes.	Tick ☐
2. Please do not send in your curriculum vitae.	☐
3. One of your references should be your present or most recent employer. If you have not been employed or have been out of employment for a long time, you may wish to give the name of your last employer or someone who knows you sufficiently well to confirm the information you have given and to comment on your ability to do the job. Please note the referees will not be contacted prior to interview.	☐
4. The enclosed Person Specification lists the minimum essential requirements for this post. When short listing for interview, the selection panel will consider the information contained in your application form and assess this against the Person Specification.	☐
5. It is not the responsibility of the selection panel to make assumptions about the nature of the work you have done from a list of job titles. It is therefore important that you use the space provided to detail your experience and skills. Neither is it enough for you just to state that you meet the requirements of the post. Life experience and skills are just as valid, so long as you are able to demonstrate this.	☐
6. If you are short listed for interview, the selection panel will wish to discuss the areas covered in the Person Specification in more details. This will include your commitment to and understanding of Equal Opportunities.	☐
7. If you are related to any employee of ng homes or our subsidiary company ng2 Ltd, or to any Board or Sub-Committee member of ng homes or our subsidiaries ng2 Ltd or ng property (Scotland) – please provide details via the enclosed Declaration of Interest Form.	☐
8. ng group is an Equal Opportunities employer and we make appointments on merit, regardless of: age, disability, gender, reassignment, marriage & civil partnership, pregnancy & maternity, race (including colour, nationality ethnic or national origins and citizenship), religion/belief, sex and sexual orientation.	☐



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