



ngps newsletter

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WELCOME

Welcome to the summer 2024 North Glasgow Property Scotland (NGPS) newsletter for owner occupiers.

We are delighted to be able to share a few updates in this issue - please make note of our new direct telephone number should you need to reach us.



Office Move



The factoring team will be relocating to the old Abbeyfield House, which will now be known as **Bill Rossine House (51 Reidhouse Street, G21 4LS)** on **19 August 2024**. If you wish to see a member of staff in person, please visit the ng homes main office which is located directly across the road in Ned Donaldson House (50 Reidhouse Street, G21 4LS).



Telephone Number

Following the move to Bill Rossine House the factoring team will have their own telephone number which will be **0141 336 1313**. This will be effective from 19th August 2024.



Landscaping



Our contractor is currently working throughout our stock carrying out the various elements including grass cutting, shrub maintenance, litter picking and weeding.



Email: factoring@nghomes.net



Telephone: 0141 336 1313

Selling your Factored Property – next steps

Please let your solicitor know that ng Property (Scotland) Ltd are your factor and ask them to contact us as soon as practicable, preferably by email via **factoring@nghomes.net**

Please contact the team, either by email or using our new direct telephone number 0141 336 1313 and let us know you're selling. We can advise on timescales, account balances and any administration fees. Completing these steps lets the team plan for upcoming property sales and ensures we have accurate information for owners.



Reminder – Building Insurance

We hope that everyone has a safe and secure summer. If you are part of our block building insurance and need to make a claim, please contact **Howden** on **0131 553 2293** or email **claims.scotland@howdeninsurance.co.uk**

Policy number: CP000084/X5000009

If you do not have ngps building insurance, please remember to submit a copy of your insurance documents to the office.



HOWDEN



Struggling with rising costs?



Many are facing difficult decisions at the moment as the costs of essentials continue to rise.

If you are struggling with your gas/electricity bills, please contact your supplier/provider directly via their customer care number. Financial advice and support is also available through **GEMAP** on **0141 773 5850** or **Scotland's Citizens Advice Helpline** free on **0800 028 1456**.



Email: **factoring@nghomes.net**



Telephone: **0141 336 1313**

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