

ng north news

One Vision: A community where people can flourish and prosper

Remaking Saracen: It's Streets Ahead!

Possilpark's Business Improvement District (BID) has been working with local traders on Saracen Street. The Scottish Government's Town Centre Action Fund. as administered by Glasgow City Council, will enable 11 shop fronts to be refurbished as an initial programme and these will be enhanced with specially made street planters which have now been installed!

Read more about Possilpark's Business Improvement District on page 6!

Shops along Saracen Street illustrated by William Knight, Architectural Illustrator, and commissioned by the Business Improvement District (BID)



Remaking Saracen planters have now been installed



Olla and Sahid at their shop, Fair Price



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John Devine appointed as new CEO as Robert **Tamburrini** retires pages 18 to 25

Welcome...

...to the 60th issue of North News!

We have a busy issue for you with some special news to mark the 60th edition. In this issue you will find lots of helpful information, including financial articles from Scotcash and Pollok Credit Union, job support advice from Fair Start Scotland and information on how you could cut broadband bills in half with BT. You can find all these helpful articles and more at the end of your newsletter.

We have inspiring community news and stories as well! There have been some amazing things happening in the North Glasgow community and we love receiving all your stories to feature them in North News. If you do want to get

involved and feature in the next issue, or if you have any comments or suggestions, please get in touch by emailing: media@nghomes.net.

You may remember from the last issue we informed you that ng homes' long serving Chief Executive Robert Tamburrini was retiring after 28 years of service. Robert will be leaving the Association at the end of September 2021, and he will be passing the baton on to John Devine, who is currently the Deputy CEO (Regeneration) at ng homes. You can read more about this on pages 18-25 in

Lastly, we want to ensure our customers that the Association is continuing to



follow the Scottish Government's guidance regarding Covid-19. We will be keeping our customers up-to-date with when we plan to re-open our offices and what this may look like. Be sure to follow our website and social media for the latest news.

John Thorburn Chairperson, ng homes

Our Performance: Complaints and Compliments Complaints January to Mark

1st January 2021 - 31st March 2021 (Q4)

We know we are not perfect however we are striving to achieve excellence in all aspects of customer service. We recognise that from time to time some things can go wrong, we're only human after all, but our aim is to rectify things quickly and effectively, and permanently improve our services in the process.

Number of complaints received in the period =48

98% of complaints were responded to within our target timescales.

Complaints January to March 2021

COMPLAINTS UPHELD

Upheld/ **Partially Upheld** 37%

Not Upheld 62%

Our Complaints Handling Procedure was developed by the Scottish Public Service Ombudsman in partnership with the housing sector. A guide to our complaints procedure is available at our offices and you can phone us and ask us to send you one out.

Compliments during the period included thanks for:

Listening, takina action and arranging a deep clean.

Keeping tenant calm when carrying out repair.

Scrubbing communal landing and stairs in block. Dealing with water penetration. **Excellent service** in renewing shower unit with **Covid precautions** adhered to.

Assistance in applying for Universal Credit.

HAND

Page 26 to 29 Pages 30 to 32 FINANCE / HELPFUL **HELP AT INFORMATION**

Pages 2 to 4 WHAT'S **HAPPENIng** Pages 5 to 16 **COMMUNITY NEWS AND STORIES**

Pages 16 to 25 ng UPDATES

Covid-19 Update

The removal of most legally imposed restrictions in Scotland that came into effect from 9 August 2021 means that the **Scottish Government is confident** that the country including businesses can start the process of returning to 'normality'.

The success of the vaccination programme has been a key factor in getting us to this point and whilst the approach to opening up is welcomed by many people there is, however, still an air of caution around with some concerned about the relaxation of controls whilst infections still remain fairly high and the virus still poses real challenges including the threat of new variants.

The Association plans to take a safety first, risk mitigation based approach to the reopening of our offices. Throughout the pandemic many staff have been physically present whilst others have been working remotely. The focus of all our staff across the na group has always been, and continues to be, on ensuring that we provide essential services to our tenants and residents and that these are delivered effectively.

We are now at the stage where we can plan to reopen our offices. The indicative timeline (still to be confirmed) for this is from early October 2021, this date is subject to there being no reimposition of

restrictions and the Scottish Government guidelines in place at that time allowing this. This will enable customer visits and will mean staff who have been working remotely to return to the office, initially with 2 cohorts working a 3/2 split rota basis. Tenant and other customer visits to the office will be planned on an appointment only basis to begin with and our Housing Services staff are currently working on a process to facilitate this. Confirmation of the reopening date and the processes to be followed will be communicated to tenants and customers in due course.

There has been a considerable amount of work put into developing the ng group's safe return to the workplace procedures and the

prevailing view is that we should take a measured approach and retain the agreed protocols when reopening the offices at least for the short to medium term. This will include following the Scottish Government's Test and Protect rules for as long as they are in place. This will support us to take a proactive approach that protects the health, safety and wellbeing of tenants and residents, other customers and visitors and our staff and Board members whilst allowing us to assess just how things develop over the Autumn and to develop our longer term plans accordingly. We will be constantly reviewing the situation in line with Government guidance and will take the appropriate actions and keep our tenants and other customers up to date with any changes.



Lottery Funding Boost for North Glasgow

ng homes are delighted to have been awarded funding of over £275k from The National Lottery Fund for the project 'Supporting, Connecting and Building Resilience in the North Glasgow Community'.

The fund will maintain and build on the provision of good quality pre-loved furniture and furnishings to those who are moving in through the homeless



route or find themselves in hardship. This approach has been a lifeline to people as it has made all the difference to their making 'a house a home' and giving them a good start in the community.

The project will also support a variety of interventions and activities around areas such as access to financial support and advice, health and wellbeing and intercultural and intergenerational activities to increase social connections. ng homes will be working in close partnership with local organisations to make sure that people get the support they need and feel part of the community.

ng homes Chairperson John Thorburn said:

"We are delighted to be awarded funding from The National Lottery Fund to support the work of key staff members and the excellent furniture project in North Glasgow. The project has been a real success and it has already helped so many people who have found themselves in hardship. There is some brilliant work happening across community so it is excellent news that the funding will support three core staff members and a large community partnership approach to carry out meaningful work. The community partnership will be especially important in delivering services to make a positive impact in the North Glasgow community."





The National Lottery Community Fund, Scotland Chair, Kate Still said:

"A huge congratulations to ng homes on their award which is testament to the incredible efforts of their staff and volunteers. I'm looking forward to seeing how the project improves the lives of local as people as they start to come together again to re-build and re-connect. National Lottery players can be proud to know that the money they raise is making such a difference."

If you have good quality furniture or furnishings that you wish to donate to this project for redistribution then please contact Dom McInally or Ronnie Black on **dmcinally@nghomes.net** or **rblack@nghomes.net**.

Please note that we are unable to accept used white goods.



Sunshine Wishes Childrens Charity celebrates its 5th Anniversary

Written by Linda Ford, Chair and Founder

Sunshine Wishes Childrens Charity was started in 2016 to grant wishes to sick and terminally ill children across Scotland and provide support to disadvantaged families. We have granted many wishes since the charity started, from simple wishes like going to a concert, to swimming with dolphins in Portugal.

Our main focus changed on 23rd March 2020 when the Covid-19 pandemic accelerated in the UK. We quickly realised that the need for help in the local community would be vital to so many families who were already struggling financially. Working with organisations including nurseries we started to purchase and deliver essential food/care parcels for these families. We also provided warm winter clothing and footwear along with school uniforms. It has been an honour for us as a charity to be in a position to aid so many families and individuals who otherwise would have struggled to feed or clothe their children.

We have worked in conjunction with ng homes for over 3 years on various projects within the local community and linked in with many of their activities such as breakfast clubs and furniture recycling service. During the Pandemic we worked together to support children and families with toy donations and wellbeing packs. We also had Miss Galaxy, Olivia McPike, helping us to deliver the goodies and the children absolutely loved that! We were delighted to work alongside ng homes, Allied Vehicles and Possobilities to provide warm winter jackets to local children.

To date we have delivered over 1,000 parcels resulting in over 2,800 children benefitting. Moving forward we will continue our focus on providing our food/care packages for the local community and hope to grant some wishes along the way!

Margaret Fraser, Head of Regeneration at ng homes, said:

"I first came into contact with Linda Ford, the Founder and Chair of Sunshine Wishes Charity, around three years ago, and I was hugely impressed with their work to support families and children undergoing very serious situations of hardship and anxiety. I am aware of the incredible work the organisation has developed to 'grant the wishes' of children and their families through extremely difficult situations.

The way in which Linda and her team of volunteers deliver across the area has such a positive impact on the wellbeing and







happiness of the children and their families. The term 'Unsung Heroes' is very fitting for Linda and her team as they go above and beyond for the people in this community."

For more information:

Email - linda@sunshinewisheschildrenscharity.com Website - www.sunshinewisheschildrenscharity.com

Scotland and North Glasgow Loves Local

The Scotland Loves Local campaign is a national initiative designed to encourage all those who live in Scotland to think local first and support their high streets safely and in line with public health guidelines.

The outbreak of Coronavirus has caused significant challenges for our town centres, high streets and local businesses who have lost out on vital trade, yet many of them have gone to enormous lengths to support the most vulnerable people in our communities. As Scotland begins to move into recovery, now is the time to support our local businesses to help them get back on their feet.

ng homes has been working alongside Scotland Towns Partnership to highlight the reasons why we should shop local. Their Chief Executive Officer, Phil Prentice, said:

"Our high streets are not just a series of buildings where things are bought and sold. The people who run these businesses are our brothers and sisters, mums and dads, friends and neighbours. Whether it's an emergency pint of milk, catching up with friends in the local pub or cafe, our high streets have always been

there. They are the lifeblood of our economy so now is the time to support them and get them back on their feet". Working in partnership with Scotland Towns Partnership, ng homes is supporting the North Glasgow community and local businesses. In this issue of North News, we would like to highlight the local business Vito's Italian Fish and Chip **Shop** on Hawthorn Street.

During the pandemic, Vitos had to close for a short period but re-opened as soon as it was safe to do so. In recognition of the invaluable work of the NHS they provided a discount to health workers. They also participated in na homes 'Stay Safe Supper' programme with a fish supper treat going to older people, some vulnerable families and also a local homeless shelter which really brightened up the day for people. The Lord Provost, Philip Braat, called in at Vito's when visiting local groups and businesses to thank them personally.

He said:

"It was heart-warming to hear of the wonderful work of local businesses during the Pandemic. They are a rich part of our



community and by shopping local we can support them to thrive. I was very impressed by the work of Vito and his staff and thank them for their contribution to the community."

Others who played a key role in 'Stay Safe Suppers' were Sarry Suppers and Mr Chips in Possilpark.

ng homes would like to say a big Thank You to all the local businesses that helped play such a big part in our community.

Remaking Saracen: It's Streets Ahead

It's great to see us on the way out of lockdown with more traders and shops opening up for what is 'business as usual'.

Over the last few weeks. Possilpark's Business Improvement District (BID) has been working with traders on Saracen Street to tackle commercial waste. We all know what an eyesore dumped rubbish is and we've been sharing our knowledge on how commercial waste can be effectively managed.

Working with other services including ng homes and Glasgow City Council, we are attempting to eradicate 'flytipping' on Saracen Street. Did you know that dumping a bin bag on the street is considered fly-tipping and it's illegal? On the spot fines can be issued, so please be aware of your responsibilities otherwise it will cost you dear.

In our plans to make the street look better, street banners and large-scale bespoke planters are in place, and they certainly do give the street a boost!

ng homes has moved residents' large grey bins on to Saracen Street from the back courts to assist with pest control. This has led to an improvement both in pest control and with general waste on Saracen Street. By bringing together enforcement teams, public health officials and commercial waste suppliers this demonstrates effective

partnership working can lead to real progress.

Stay in touch with the BID at www.possilparkbid.co.uk where you can sign up for our monthly newsletter.

If you need help, do get in touch with the BID Co-ordinator, Jackie Shearer, on **0774 0600084**. Jackie Shearer, BID Co-ordinator





The Claypits

A very rare space, in an unexpected place... an oasis of greenspace in the heart of North Glasaow.

Just one mile from the hustle and bustle of the city centre lies the green space of Glasgow's only inner-city Local Nature Reserve – The Claypits.

Originally the home of a clay quarry used when the Forth & Clyde Canal was first built in the late 1700s, it was also the site of a foundry. glassworks and boat-building yard. These industries are long gone but the historic canal buildings, the oldest in Scotland, still dot the banks.

The Claypits is a beautiful parkland in the heart of the city. Roe deer roam the reserve and many bird species can be found, from peregrine falcons to whitethroat warblers and a host of waterfowl – even the elusive water rail. In surrounding communities, For the 75,000 people who live within a 20-minute walk (or just a few minutes' cycle) of The Claypits, it's an important green space to explore nature by boot or

Over the last few years, Scottish Canals, with Glasgow City Council and Friends of Possilpark Greenspace, have worked together to safeguard The Claypits' future by having it protected as a Local Nature Reserve.











The Claypits Local Nature Reserve Management Group – an independent charity made up entirely of local people who, in partnership with Friends of Possilpark Greenspace, will continue to work very closely with Scottish Canals and Glasgow City Council to ensure the project continues to celebrate the incredible environments and vitally important green spaces of The Claypits.

pringburn Youth Forum By Emma Porter

Springburn Youth Forum was established to champion the voices of young people in Springburn. Throughout the Covid-19 pandemic we have worked hard to support young people through lockdown, ensuring that their voices are heard on issues which are important to them.

We have carried out two consultations over the past year, both highlighted that the biggest issue young people faced was the lack of mental health support. As a youth forum we shared our surveys with local elected members to see what additional support we can get for young people, however we decided that we had to do more. We decided to run a weekly online get-together for 12 to 25 year olds which consisted of everything from guizzes and movie nights to study support groups. However, yet again we still believe that more needed to be done. Over the last 3 months we have been working tirelessly on creating mental health support bags for young people in the Springburn community, and these included items such as fidget toys, plants, colouring books, facemasks, support booklets and much more. We would like to thank everyone who donated items towards these bags, and we are really excited to say that we have now delivered 50 selfcare bags to young people in the Springburn Community who needed extra support! We are also running various walks and picnics throughout the summer holidays to support mental health.

In addition, issues such as education and lack of LGBTQ+ support were also highlighted in our surveys. We also hosted a picnic for pride month to show support to members of the LGBQT+ community in Springburn.





We have been working very closely with local schools and elected members to support young people through what has been a very different school year. We have been highlighting issues that have been raised by young people and some of which we have also experienced. Our next consultation is taking place this summer and we will be out in various locations in Springburn asking young people for their opinions. The survey for our consultation is also available on our social media accounts so please go and take part in the survey if you are a young

person to have your voice heard on issues that are important to you.

Our social media accounts are: Twitter: @SpringburnYF

Facebook & Instagram: @SpringburnYouthForum

If you are not a young person from Springburn, don't worry, you can have your voice heard through similar consultations run by Canal Youth Forum who represent young people in areas such as Possilpark, Parkhouse and Milton, their social media accounts are:

Twitter & Facebook & Instagram: @CanalYouthForum

Free Homework Help Classes

At African Challenge Scotland, children and young people are our present and future.



AFRICAN CHALLENGE SCOTLAND

In the current circumstances, and as a direct result of the Covid-19 pandemic, many children and young people are experiencing barriers to their learning and managing the transitions.

Many families highlighted the needs of additional support, from primary school, secondary school, higher education, work or other post-school provisions.

Potential barriers that learners could face

Young people making transitions back into education and across education stages and settings could face a number of particular challenges in the current context, for example:

- limited resource availability, for example books, stationery, craft materials, digital equipment and connectivity
- lack of engagement with supported online and home learning such as digital poverty including lack of equipment, little or no adult support, space to work, structure to the day and loss of routine
- wellbeing, social and emotional and pastoral care
- pressure on parents to return to working patterns which will prevent them from being able to supervise or assist with home learning
- families facing hardship and poverty for the first time, may find it difficult to access the support they need due to the unfamiliarity of support systems and being previously unknown to professionals
- limited opportunities for induction activities for example, school visits, meeting new teachers, or participating in fresher weeks at college or university
- challenges around transfer of data on progress and support needs
- lack of access to partnership learning such as Higher Education summer schools, and work placements
- different start dates for college or university courses
- helping children and young people with additional support needs to recognise and understand their next steps

We have established an online support programme for children and young people and their parents and carers, in partnership with other professionals. Our free Online Homework Help Classes Programme will help to rebuild resilience and hope into our communities. In addition, the activities provided will help pupils to reduce their anxiety and increase their sense of safety and belonging.

Days	Time	Classes	Subjects
Tuesdays	5 to 6pm	P2 • P3 • P4	English
	6 to 7pm	P2 • P3 • P4	Maths
Wednesdays	4 to 5pm	P5 • P6 • P7	English
	5 to 6pm	P5 • P6 • P7	Maths
	6 to 7pm	P5 • P6 • P7	Science
Thursdays	4 to 5pm	S1 • S2 • S3	English
	5 to 6pm	S1 • S2 • S3	Maths
	6 to 7pm	S1 • S2 • S3	Science
Fridays	4 to 5pm	S4 • S5 • S6	English
	5 to 6pm	S4 • S5 • S6	Maths, Physics
	6 to 7pm	S4 • S5 • S6	Biology, Chemistry
Saturdays	12 noon to 1pm	All classes	French
	1 to 2pm	S4 • S5 • S6	Maths, Physics

Free Online Homework Help

African Challenge Scotland is pleased to announce a new project - North Glasgow Innovation Strive Programme. This project is funded by the Glasgow Communities Fund - Glasgow City Council and is open to North Glasgow based Black Asian Minority Ethnic communities.

Free Tutoring for all ages!

- All subjects, levels and ages.
- We can help children and young people to improve their grades and confidence.
- We can help children and young people to achieve their career goals.
- We will offer workshops throughout the year around College and University, UCAS applications as well as introducing young people to the full range of work experience, internships and apprenticeships offered in Scotland
- Young people will gain career management skills and make informed decisions.
- Support from professional career advisers from Skills Development Scotland.
- Experienced, competent, professional instructors from the engineering sector and Universities in Glasgow.
- Specialists in new Scottish Qualifications Authority (SQA)

When: During school time **Days: Tuesdays to Saturdays Venue: Online Zoom during the** ongoing pandemic

For more information and to register

africanchallengescotland@yahoo.co.uk

Our Springburn – Shaping the Future

In 2018 the Springburn Regeneration Forum worked collaboratively with forum partners to carry out a community designed charrette to gain the views of the community on their vision of Springburn.

A good deal of the work took place at the community hub in Springburn Shopping Centre where over 3,000 contributions identified issues and areas of improvement. This was pulled together in a document named 'Our Springburn – Shaping the Future' and was presented to the community at an event held at Springburn Academy in October 2019. The Springburn Regeneration Forum is now renamed as Spirit of Springburn SCIO.

Helen Carroll, Chair of Spirit of Springburn, said:

"There was a tremendous amount of work carried out through the charette and an action plan was identified. The impact of the Pandemic stalled the process of continuing our collaborative work as the focus changed to providing emergency practical support for those who were most vulnerable within our community. Over the past 15 months we have been providing emergency food and wellbeing support alongside local partners as part of the Covid-19 response. However, we are now keen to carry out a review of the Community Vision and Action Plan from the Charette and are in the process of organising meetings with partners to move



forward on the vision of the community. We want to thank people for all their hard work and to let them know that their ideas and plans haven't been forgotten about."

If you would like to be kept updated or wish to be involved in future discussions on the community vision for Springburn then contact:

Helen Carroll or Dario D'Andrea at info@spiritofspringburn.com

Glasgow International stops off at Springburn

ng homes were pleased to support the 'You're Never Done' exhibition curated by Thomas Abercromby and Holly Takenzire which brought a taste of Springburn's rich cultural heritage back for viewing.

The exhibition itself was inspired by Glasgow's washhouses, and the exhibition addressed the gendered division of labour and visibility within working class communities. The disused Springburn Museum was transformed into a platform for the artists to present their work to the local community.

Part of the exhibition included the rare collection of stone sculptures known as the Springburn Maidens, which had formed the front centrepiece of the Springburn Halls site. The Springburn Maidens depicted the role played by women during the industrial revolution in Scotland, and specifically in Springburn which was a major railway manufacturer.

The sculptures were held in a secure unit by ng homes and removed to the site for the exhibition where they have received a warm and emotional welcome by those visiting. The community are now keen to ensure that these sculptures have a prominent place in public view and consultations to decide on their permanent home will be taken forward.

John Thorburn, Chairperson at ng homes commented: "I am delighted to see these sculptures displayed in the heart of Springburn – they signify the important role played by women



during the industrial revolution. The exhibition itself highlighted the local history and explored the gendered division across the working class. I am very glad I got the opportunity to see the amazing Springburn Maiden sculptures in person – the whole exhibition was terrific."

Thomas Abercromby, exhibition curator, commented: "As part of Glasgow International Art Festival, the Springburn Maiden statues have been put back on public display for the first time in over a decade. The figures have finally been recognised for their cultural importance to a local, national and international audience, and I'm incredibly privileged that I was able to work on this project. I'm looking forward to working with ng homes and other partners to have them on permanent public display for future generations to enjoy."

Springburn artist makes her mark as Social Entrepreneur

Divine Tasinda is an excellent example of someone who has focused their talent and passion to develop themselves and create a social business. Divine lives in the North of the City and attended Springburn Academy. She specialises in dance and fashion and has been teaching dance in the local community since she was 16 years old.

Divine was one of a collective of 3 young people who answered a call from ng homes and Building Futures Fund aimed at young people to set up their own social enterprises. Divine was 18 years old and took this opportunity for funding and mentoring support to start up a dance company with another three young people, Levent Nyembo, Kemono L Riot and Adam McMillan.

Divine has now established her own business Three60 Dance company and has just secured premises in Possilpark. She continues to provide dance classes for children in the community and has a range of dancers who will support the school holiday programme. Her company has also performed stunning dance performances at local events, has supported 'Stronger Together Enterprises' through the pandemic and they recently organised a fashion exhibition in Springburn Park which was a huge success!

We asked Divine to tell us a bit about her journey, her aspirations and what advice or guidance she would give to inspire younger people and this is her story.

Divine said:

"As a child, I just loved to dance, and was mesmerised just watching it. I felt able to express myself through dance and it made me feel so happy and I see that in a lot of children that we now work with. Like many families, it is difficult financially for children to attend dances and buy the costumes that they need. So, my desire was to teach dance to children in the community so that they could also express themselves and there is just so much talent out there. My aspiration is to see dance become part of the school curriculum and for young people to be able to progress with qualifications in dance and fashion within further and higher education establishments. I would also love to help establish a centre in my local area for creative arts such as dance and fashion. We have lots of talent and I would say to young people to have fun and believe in yourself.

"ng homes supported us at the start of our journey into the business world and the social enterprise fund enabled us to expand our business even more. We were able to support our students by providing free costumes and cheap dance classes for those with lack of funds to pay for professional training. Through the years we have been able to travel and expand our knowledge and expand our business to a professional business where we can give dancers in Scotland the opportunity to train in street dance to a professional level. The support from ng homes has allowed us to start a future of dance in our community and that has inspired our dancers and young people to also go out and push and get the support they need to start their own businesses. We very much appreciate the support we got and hope to keep building our community and open up more door for the next generation. We now work with a range of artists from art, dance, music, fashion and beauty. Some of them are looking to start up their own businesses, and some also wish to showcase their work and creativity.

"We would like to say Thank You to ng homes and the Building Futures Fund for their support to the community, to young



people and new up and coming businesses that are a part of the community."

You can find out more about Divine and her organisation on YouTube in a news piece with BBC Scotland and other examples of her work

Contact details for Divine Tasinda and Three60 Dance are:

Divine's instagram - Divine Amy Tasinda

YouTube - Officialthree60 Three60's instagram - officialthree60

ng homes is committed to supporting local entrepreneurs and work in partnership with UnLtd Scotland. If you have an interest in this please contact: Margaret Fraser, Head of Regeneration at ng homes on

mfraser@nghomes.net

Glasgow Chinese Recreation Centre receives Integration Award from Chinese Consulate

Earlier in the year members of the **Glasgow Chinese Recreation Centre** (GCRC) entered a competition to demonstrate the work of the Chinese members integrating into the local community. The submitted a video for the 'My China Video Story' contest.

The GCRC, who are based in Possilpark, have partnered with na homes and other organisations over the years carrying out a range of activities such as festival events, Tai Chi and social clubs. They produce a volunteer-led auarterly newsletter which is distributed across the UK, USA and mainland China. They included much of this work within their video submission and were delighted to receive a Prize from Consul General, Ma Qiang, in recognition of their marvellous work.

The making of the video required a lot of effort from the members and volunteers and they are to be commended for this together with the range of activities they continue to deliver. It was also supported by ng homes'

Housing Integration Officer, Michael Kam.

Jimmy Lin, Chairman of GCRC, said:

"It is a areat honour to have this award from the Consul General. Thank you to the members for your efforts."

Vice Chair, Mary Lam, said;

"Thank you to our young members in producing this excellent video. Their debut

shows a great hope of the future of GCRC. Thanks to Michael Kam for his support".

Wendy Ip, Director of Public Relations of GCRC said:

"This video well defines the purpose of GCRC and its activities. We need to continue our

Third Prize Award is given to Glasgow Chinese Recreation Center in recognition of your entry to 2021 MY CHINA STORY VIDEO CONTEST The Consulate General of the PRC in Edinburgh Ma Qiang CONSUL GENERAL

> efforts for further achievement for the wellbeing of the community."

John Thorburn, Chair of ng homes also wished to congratulate the members on their award and commended them for their continued work within North Glasgow.

Saracen Primary School Pupils and Staff bid a fond farewell to their much loved Head Teacher

Saracen Primary School children, parents and staff recently bid an emotional farewell to their much loved Head Teacher, Evelyn Gibson.

Evelyn started teaching around 40 years ago, firstly in nursery schools and then ioined the teaching staff at Saracen Primary in 1983 and has been Head Teacher for 29 years. Many parents, a few grandparents and even a current staff

Much loved Head Teacher Evelyn Gibson

member are among her former pupils. Over her time as Head Teacher her priorities have included building family relationships and forming community partnerships to provide opportunities for the children that extend beyond the school.

Margaret Fraser, Head of Regeneration at ng homes, said:

"It has been an absolute privilege for ng homes and a number of local organisations to have worked alongside Evelyn. Her leadership, passion, energy and enthusiasm for her pupils are boundless and her legacy will continue to be felt in the years

ahead through her pupils. Saracen Primary was very fortunate to have her and we are glad that she chose to serve within North Glasgow. We wish her all the best and look forward to continued partnership with the school and the new Head Teacher."

Evelyn commented:

"It has been an honour and a privilege to serve Saracen Primary for almost 4 decades. I cannot think of anywhere else I would have preferred to work than Possilpark. The strength of this local community, its residents, charities, services and local businesses, is admirable and that has been more evident than ever over these last 18 months of the pandemic. Everyone pulled together, along with Glasgow City Council to provide hot meals, food parcels, shopping vouchers, home learning resources, digital devices and internet access wherever there was a need. I feel very proud to have been part of that combined effort and proud of the role my outstanding staff team played in supporting our families. I will greatly miss everyone I've worked with in Possilpark but will always be willing to support the efforts of those who remain, in any way I can."

Discgolf Scottish Open held in Springburn Park

ng homes Board members John Thorburn, Chair and Catherine Rossine, Vice Chair, recently attended the Discgolf Scottish Open event at Springburn Park.

In line with guidance there were over 60 attendees from all over Europe at the event and the standard of play on show was extremely competitive. The Board members were happy to present prizes to the winners.



John Thorburn commented:

"This was a great event being hosted in our local park, Springburn Park. The Discgolf Scottish Open was an exciting event and it was great to see so many of a very wide age range take part and attend, of course following the Scottish Government auidance. I am delighted that na homes has been supporting the development of the course and I hope to see more people taking up Discaolf in the North of Glasgow on such a well-designed course."

Patrick McCauley, Glasgow Discaolf President

"Thanks to the ongoing support from ng homes we have been able to develop the course in Springburn, helping make it one of the most soughtafter venues in the sport. The continued input from ng homes' Regeneration department has also helped us to attract more members, and we are looking forward to working with them to develop more young players in the local community."



For more information on Glasgow Discgolf, contact Patrick on glasgowdiscgolfclub@gmail.com

Get back to the sports you love this summer at your local **Glasgow Club venues!**

Families can now swim together (£5 for up to 5 people from 3 households) and play sports like badminton, tennis, bowls, golf, and table tennis.

Kids aged 8-15 years can also swim on their own for £1 per person. For availability and to book any of these activities you can download Glasgow Club App at myglasgow.club/app.

Alternatively you can find more information and book online myglasgow.club/book or by phoning your local venue.

You can also find Glasaow Life's other Summer Fun activities on

www.glasgowlife.org.uk/summer -fun-with-glasgow-life

Glasgow Sport have recently launched swimming for children and families. Sessions must be booked in advance and can be booked online, via the Glasgow Club app or by phoning the venue on 0141 276 1690.

Family Swims of up to 5 people (from 3 households) for £5 per family, standard pool ratios apply. Sessions are one hour long and start every 1.5 hours between the following times:

- Monday 11.45am and 7.15pm
- Tuesday 10.45am and 1.45pm
- Wednesday 10.45am and 12.15pm, then 2pm and 8pm
- Thursday 10.45am and 12.15pm, then 2pm and 5pm
- Friday 10.45am and 12.15pm, then 2pm and 6.30pm
- Saturday 1.30pm and 3pm
- Sunday 8.15am and 2.15pm

8-11 years and 12-15 years swimming sessions for £1 per person for 45 minutes:

8-11 years

12-15 years

3.30pm 2.30pm

Time to get outdoors! Time to get #ngactive

Working in partnership with Glasgow Sport & Friends of Springburn Park, we have developed some new, gentle exercise programmes for adults utilising the great space that is on our doorstep, namely Springburn Park.

Our Health Walks are continuing through August – every Friday from 11am.

Meet at the Broomfield Road entrance to the park (near the kids playpark), and join up with our small group of walkers for a walk through one of the various paths in the park. Always going at the pace of the slowest, this is a great opportunity to start some gentle exercise, meet new people and have some fun (hopefully in the sun!). Places can be booked online via Eventbrite. Go to Eventbrite.co.uk and search for Springburn Park Walk n Talk. Select the event and pick your date to book a free place!



Feeling more adventurous?

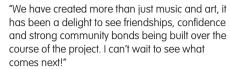
How about our new jogging session, led by qualified UK Athletics coaches. Aimed at beginners or those wanting a gentle return-to-exercise, sessions will be tailored to the individual with full support given. Tuesdays from 1.30pm – meet at the Broomfield Road entrance. Places can be booked online via Eventbrite. Go to Eventbrite.co.uk and search for Jogging in Springburn. Select the event and pick your date to book a free place!

Making Something Better in North Glasgow

Over the past six months ng homes have been working alongside a variety of aroups on music, rap, art and relaxation activities through funding accessed from the Scottish Government.

The activities have gone down a treat with women of all ages and cultures and, although the activities have taken place via Zoom, the women have connected and built strong friendships. We are now looking forward to the time when the groups can begin to meet in person once restrictions are lifted.

Rap and Music workshops have been delivered by actor Karen Dunbar and singer Carol Laula, and craft workshops by Laurie Duffy. Relaxation workshops have included online Reiki sessions with Maureen and Linda from Comfort zone. Workshops have been co-ordinated by Amy Rew from Glasgow Girls club who commented:



We are preparing a workbook showing the lyrics of the songs and artwork from the workshops. A taste of the lyrics are found below from the group at Possobilities:

Huas and Kisses, everyone misses Never want to let you go When we meet, show love and be respectful Live in peace, and all be joyful Wellness comes from cores of love,

People in nature, hand in glove Amazing beaches, ice cream and peaches Excited families, cannae wait to reach yees

Participant and local resident Susan McGinlay said:

"We loved taking part, it was quite emotional. It sounds like a cliché but you can hear the joy in the





song. It's a sense of ownership too, its our song and it's lovely to create something like that."

Another group who worked alongside the project were Glasgow Afghan Women Empowerment Project who have produced some beautiful paintings, calligraphy, and crafts. The women have been amazed and delighted with their paintings which has kept them occupied during this difficult period. Group Leaders, Hosay Zazai and Khalida Bostani said:

"The past 18 months has been very challenging for everyone, however it had a major impact on women from refugee backgrounds. The emotional health and wellbeing sessions have been a lifeline with significant positive impact for those vulnerable women."

We intend to continue with workshops and if you are interested in taking part then please contact Margaret Fraser, Head of Regeneration at ng homes on mfraser@nghomes.net.















Chess is a game that has grown in popularity during the pandemic with games moving online as people have been spending more time at home. Another reason for the growing interest in Chess may be down to the Netflix show 'The Queens Gambit'.

We are working with Chess Master Colin Paterson and Rossie Stone from Dekko comics to work on a comic strip to understand the rules and master the game of chess. The first session will be online on 15th July and this will be followed by future workshops online or in the community (depending on restrictions at that point) and is aimed at 7 to 15 year olds.

The workshops will involve an introduction from Colin Paterson on the importance and value of chess and then explain the chess pieces and how they interact. This will be followed by Rossie Stone demonstrating comic strip techniques so that the young people can learn about the pieces through their fun art ideas. We will be developing the drawings of the children into a final comic strip which will explain the rules of a game of chess.

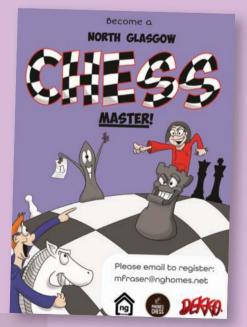
We will be looking to continue chess workshops both online and in the community throughout the year for all age groups.

Colin Paterson, Chess Master said:

"I have been teaching chess in schools and the community for a number of years and I am pleased to be involved with ng homes and Dekko Comics. I feel that working with the young people to put this into comic strip format will really open it out to the community."

Rossie Stone, Founder of Dekko Comics has previously worked with na homes and the community on three comics; Green Champions, Journey of the Big Carbon Footprint and The Dream. He

"This is a great project that's been long in the making and I'm very happy to be part of it. It's an initiative resulting from Colin Paterson's admirable passion for chess and ng homes positive force to make projects a reality."



If you are interested in taking part in these workshops then contact Margaret Fraser, Head of Regeneration at ng homes on mfraser@nghomes.net.

Cycling for your Health & Wellbeing

As part of our ongoing #ngactive and Active Travel plans, we have been working with various partners to encourage more cycling in the community.

After a couple of taster sessions in May, we have

seen a 10 week cycling programme with local participants, delivered by Bike for Good (Glasgow), who have been



leading our intrepid cyclists on weekly trips around local parks in order to improve health & wellbeing, as well as having fun and a lot of laughs!

One participant who has been taking part in the weekly cycles said: "This bike course has helped my self-esteem. I never thought I would be able to ride a bike at any point in my life I am so happy I can now it has given me the freedom to feel confidence to ride the bike myself. The course is so much fun we have a laugh and enjoy ourselves every week. I am so happy I started this with my peers, it's the best thing I ever done!"

Cycling Repairs, Provision & Donations

There is certainly a lot of cycling activity being delivered or planned across the North Glasaow community. New cycle storage,



activity sessions, and training – and there is more planned for the coming months, so keep an eye on our website and social media channels.

Have a bike that needs some small repairs?

We will be hosting some Dr Bike maintenance sessions soon – get in touch for more information and upcoming dates (when confirmed!)

Looking to get active and need a bike?

We still have bikes being repaired and will be advertising these out for people who would like to get cycling in North Glasaow.

Looking to get rid of an old or unused bike?

We are always on the look-out for and taking donations of old bikes that we can repair or salvage and then get back into the community – please get in touch to arrange a FREE pick up!

Get in touch with Greg Cann at gcann@nghomes.net or **0141 560 6000**

Bicycle shelters have arrived in **North Glasgow!**



We have good news for those living in ng homes multi-storey flats with bikes. As part of an active travel programme, new bike shelters have been installed at a number of multi-storey flats across

the area providing dedicated outdoor, secure storage for bikes.

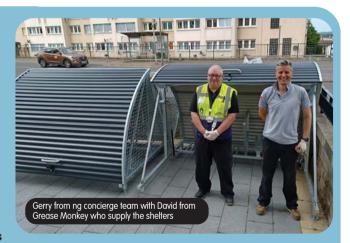
This has been made possible with funding from Glasgow City Council's Active Travel Infrastructure Fund and Scottish Housing Fund.

Cycling is great for our physical health and wellbeing and can even save us money on bus and train fares. A lack of storage space at home can be a barrier in taking up cycling so we hope this will help in making that first step.

The cycle shelters are at Balgrayhill, Croftbank Road and Eccles Street and come fitted out with a 'repair station' to oil chains or deal with a puncture!

Creative craft workshops will take place to make designs for the exterior of the shelters drawing on the area's heritage and environment. Cycling events will also take place in Springburn Park.

To participate and find out more, contact Greg Cann, Project Manager at ng homes on gcann@nghomes.net or **0141 630 4254**



WHAT'S ON GUIDE

1	Activity	Venue	Date and time	Contact	Other
	Shopper Service	Springburn and Possilpark to Tesco.	Starting from Tuesday 17th August.	Margaret Fraser mfraser@nghomes or contact your Housing Officer.	For older members of the community.
	Chess /comic strip workshops	Initial session on zoom.	More community workshops are being organised, please check our website!	Margaret Fraser mfraser@nghomes.net	Please register interest by email. Workshops will take place on zoom and in local community venues.
	Afternoon Teas	Petershill Club Adamswell Street	Days and times to be confirmed mid- August.	Margaret Fraser mfraser@nghomes.net	Aimed at older people. These will be held on various days as numbers attending will be reduced in line with restrictions. Afternoon Teas can also be delivered to those who are unable to attend the venue.
	Health Walks	Springburn Park, meet at Broomfield Road entrance.	Fridays in August, from 11am	Greg Cann gcann@nghomes.net 0141 630 4254 Jim Goldie James.Goldie@ glasgowlife.org.uk	Gentle walk around various routes in Springburn Park. Come and meet new people in a safe, relaxed atmosphere. Aimed at 18+
	Jogging Group	Springburn Park	Tuesdays from 13th July, 1.30pm- 2.30pm	Greg Cann gcann@nghomes.net 0141 630 4254 Jim Goldie James.Goldie@ glasgowlife.org.uk	Gentle introduction to jogging/running with qualified coaches. Start your running journey – aimed at beginners or those wanting to return to fitness. Go at your own pace
	Dr Bike, FREE cycle maintenance sessions	Various locations	Contact Greg or check our website for upcoming activities.	Greg Cann gcann@nghomes.net 0141 630 4254	Bike needs a bit of work? Come along and let trained mechanics take a look and fix it up (minor maintenance only!)

Springburn Winter Gardens



Springburn Winter Gardens Trust was established in 2013 in response to the general decline of Springburn's built heritage environment. The Trust's key focus is to keep the structure of this 'A' listed gem secure whilst planning for its future as a major new resource for the community and wider area.

It was in the 1890s that Sir James Reid of the Hyde Park Locomotive Works contributed to the development of Springburn Park and his son, Hugh, made a gift to the Glasgow Corporation to build the Winter Gardens. The Park and the Winter Gardens have become the lens through which to see Springburn's history from its agricultural roots to becoming a worldwide leader in locomotive manufacturing.

At the Make Something Better event held on Saturday 31st July, Paul Sweeney MSP gave a guided walk of Springburn Park which included an essential stop at the Winter Gardens.

For more information, contact springburnwintergardens@gmail.com or visit our facebook page @sprinburnwintergardens

ng UPDATES

Keppochhill New Build Development

There has been a delay to the project as a result of labour and material supply difficulties due to Covid-19.





The revised completion date for the project is now 15 October 2021. Despite these problems there has been significant progress on site over the last couple of months.

Now that the installation of the roof, windows, zinc cladding and lightning protection is complete the scaffold has been removed from the Millarbank Street frontage and is gradually being removed on the gable elevation at Gourlay Street as the brickwork inspections progress.

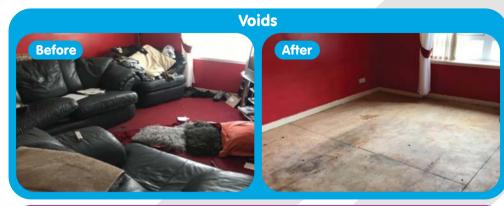
ng2 delivering essential services over the summer months

ng2 have started their summer programme which includes:

- Garden maintenance
- Grass cutting
- **Strimming**
- Hedge cutting
- Open space cuts
- Shrub bed maintenance

Other services are also being carried out and ng2 staff are continuing to follow Covid-19 safety precautions in line with the Scottish Government guidance.

- Voids ng2 are working in partnership with ng homes to prioritise properties for homeless applicants.
- Close cleaning ng2 are continuing to carry out close cleaning, concentrating on common touch points in the close, door entry face plates, door handles and bannisters.
- **Environmental Hit Squad** and Back Court teams ng2 have been trying to keep the estates in good condition during the ongoing pandemic.
- **Community Benefit** We are working closely with ng homes in identifying areas where ng2 can help out in the community.









ng homes' long serving Chief Executive announces retirement

Chief executive Robert Tamburrini is to retire at the end of September 2021 after 28 years of championing affordable homes and creating a community where people can flourish and prosper in North Glasgow.

Robert joined when ng homes was formerly known as Springburn and Possilpark Housing Association in 1993. The highlights of Robert's 28 years in housing include: attaining an A rating (exemplar) from Scottish Homes in 2001; growing ng homes' stock from 800 to nearly 5,500 homes; providing over 1,000 new build homes for local families: successfully achieving 8 stock transfers from Glasgow City Council, Scottish Homes and Glasgow Housing Association respectively; the Association being recognised in 2012 by the Chartered Institute of Housing as the 'Best Large Scale Housing Provider in the UK' as well as Excellence in Regeneration by the Scottish Government in 2013; and a whole range of other external accreditations and awards. Robert was also recognised as the 'Social Entrepreneur of the Year in 2013' by Social Enterprise Scotland. Robert graduated with an HND in Business Studies in 1977 from the Glasgow College of Technology and successfully completed a Post-graduate Diploma in Housing Studies at Glasgow University in 1985. Over the years he gained extensive experience in the sector working in a number of different roles within Renfrew District Council and Glasgow City Council prior to joining Springburn and Possilpark Housing Association as Director in 1993. Being born in Springburn Robert retains a strong affinity with the area, as well as Possilpark and the North Glasgow community as a whole, and he knows first-hand the benefits of tenant involvement and local control. ng homes now manages over 5,000 properties in the North Glasgow area spanning across Springburn, Possilpark, Balornock and Parkhouse, and the Association will deliver an additional 49 new homes in 2021.

Reflecting on his career, Robert said: "It is my privilege to have been part of ng homes and serve the Springburn and Possilpark communities over the last 28 years. I have seen the difference na homes can make to people's lives with affordable and quality housing, care services and community initiatives. I am proud of what I have achieved together with the Association's Board, colleagues, and various other external partners.



We have together come a long way in terms of transforming the area and people's lives but there is no room in the future for complacency as the regeneration of the area is still ongoing."

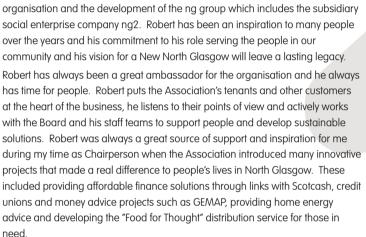
ng homes' Chairperson John **Thorburn** said:

"On behalf of na homes' Board I want to thank Robert for his hard work, determination and inspiration. Robert has lead ng homes with a clear vision and he has delivered so many improvements for the people of North Glasgow. He has made a huge contribution to the development and growth of ng homes. We are grateful for his accomplishments over the 28 years. I wish Robert all the very best for the future "

A tribute from former ng homes Chairperson, John Fury

John Fury was a Board member at ng homes for 15 years and was the Chairperson for 5 vears from 2012 to 2017.

During my time at ng homes I worked very closely with Robert and was always struck by his breadth of knowledge about the housing sector in general and his professionalism. Robert has led the Association through periods of great change and he has been instrumental in the growth of the



A large stock transfer happened in 2011 where 3,000 units from GHA were transferred to ng homes. The transfer had its own unique set of challenges, such as assimilating both staff and committee members from 3 other Associations into ng homes. Robert's excellent interpersonal skills really showed though in what was a difficult time for many, and Robert set out a clear path to bring everyone together, including a programme of training and guest speakers with expertise to bring housing staff and committee members together.

Throughout his 28 years working in North Glasgow, Robert has glways displayed a tremendous passion and enthusiasm for his role and he has a great ability to understand housing issues and how these impact on tenants and residents. Robert and I shared a fundamental belief that housing associations are pivotal in creating vibrant sustainable communities where people are proud to belong and that affordable housing should be an attractive option for all sections of the community. During my time as ng homes Chairperson, Robert worked closely with the Board and the staff teams to create real homes for people, which was about doing more than just physical improvements to properties and I know that this is something that has continued. Robert's focus on the community has meant that ng homes is now recognised as an Anchor Organisation and continues to play a lead role in the physical, economic and social regeneration of North Glasgow.

Robert is a good man, he cares about people and it was an honour for me to be able to work closely with him and serve the people of North Glasgow during my time at ng homes. Robert will be greatly missed, however I would like to wish him a well-deserved long and healthy retirement.

John Devine appointed as ng homes' new CEO as Robert Tamburrini retires

John Devine, Deputy CEO (Regeneration) at ng homes will take on the role of CEO in September 2021 as Robert Tamburrini retires after 28 years of

John joined ng homes in 2009 as Head of Business Development after holding a senior position as Head of **Enterprise and Employer Engagement at Glasgow** Regeneration Agency overseeing the Glasgow Fort Development.

One of his main achievements at ng homes



was the development of a major career development programme (Kickstart Futures) which provided accredited training for young people aged 16/24 with an employment pathway into housing. This led to the establishment of the Association's subsidiary company, ng2. With ng2 providing estate services to ng homes John has also looked at wider opportunities for the North of the City and with a Waste Improvement Plan backed by the Scottish Government he has brought in innovative ideas. He has overseen the development of the Regeneration Department and high quality interventions which focuses on physical, economic and social regeneration within North Glasgow.

John has a particular strength in managing networks and negotiating with partners to develop programmes to make a positive difference and has a proven track record of leading, motivating and developing others to deliver high internal and external results. John has a strong track record of working across private, public and voluntary sector organisations. He was instrumental in supporting the Business Improvement District model alongside Scotland's Towns Partnership, local traders and the community. John has always been at the forefront of climate challenge projects around waste, recycling, energy saving and carbon reduction measures. The positive impact of these interventions resulted in the Association being presented with two awards from Keep Scotland Beautiful; for Outstanding Contribution to Climate Change and Youth Engagement to promote climate change. This continues to be a main focus for the association. John has strong working experience in managing and mitigating risk within the ng group.

Robert Tamburrini, ng home's CEO said:

"John has served the organisation for over 12 years and in that time has developed a number of high quality interventions to the organisation and improve the lives of tenants and residents. He has high levels of knowledge and expertise across a wide range of areas and will be a great success in his new post working closely with the Board and staff."

Timeline: 1993 - 2021

1993

 Robert Tamburrini joins as Director of ng homes, which was formerly known as Springburn and Possilpark Housing Association (SPHA).

1994

• Springburn and Possilpark Housing Association has around 800 properties.

1995

 Springburn and Possilpark Housing Association's annual turnover is £1,311,144.

1996

 Springburn and Possilpark Housing Association's annual turnover is £1,974,881.

1997

• Springburn and Possilpark Housing Association has around 1257 properties.

1998

 Springburn and Possilpark Housing Association prepares for two stock transfers taking place in 1999.

1999

- East Keppoch stock transfer from Glasgow City Council takes place with 51 properties being transferred to Springburn and Possilpark Housing Association.
- North Possil stock transfer from Glasgow City Council takes place with 360 properties being transferred to Springburn and Possilpark Housing Association.

2000

• Springburn and Possilpark Housing Association's annual turnover is £3,136,696.

2001

m

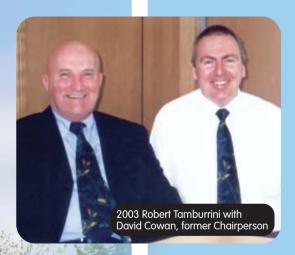
 Carron and Balornock stock transfer from Scottish Homes takes place with 730 properties being transferred to Springburn and Possilpark Housing Association.

• Springburn and Possilpark Housing Association renamed as North Glasgow Housing Association to reflect the wider remit for managing houses across North Glasgow.

2003

2004

- A landmark row of tenements on Petershill Road was restored to its full glory after a major modernisation programme by North Glasgow Housing Association.
- Since 1990 North Glasgow Housing Association has invested £42m in new build and refurbished homes in Springburn and Possilpark.
- East Keppoch opens providing 17 affordable homes – a new £1.3m housing development by North Glasgow Housing Association.



• North Glasgow Housing Association becomes the first Housing Association in Scotland to attain Charter Mark recognition. It is the highest award available for public service excellence.

2005

• North Glasgow Housing Association has been praised for the training and support given to staff by Investors in People. North Glasgow Housing Association first achieved the accreditation in 2002.



• £8m invested in Springburn and Possilpark for two new affordable housing developments – 46 homes in Possilpark (Allander Street, Rednock, Street, Stonyhurst Street and Barloch Street) with a further 23 homes being built in Viewpoint Road in Springburn.

2006

• Marking 30 years of service to the community. Since 1976 North Glasgow Housing Association now is responsible for the management of close to 3,000 homes and has invested around £5m each year but is still very much at the heart of the community.

2007

• Glasgow City Council approved grant funding for the development of 4 housing projects by North Glasgow Housing Association as part of a city-wide £83m spending programme for 2007. Around £8m is invested in the projects and includes the construction of 65 new homes in Mireton Street, 41 in Elmvale, 12 in Carron and the development of 10 supported accommodation flats in Killearn Street.

2008

- Building starts on 32 new homes. The £4.2million Fernbank Street development sees 32 new flats built next to the Carron multi-storey flats, adding to the area's good quality housing.
- North Glasgow Housing Association receives Customer Service Excellence (CSE) award which replaces the Charter Mark. North Glasgow Housing Association has been with CSE ever since.



2009

- North Glasgow Housing Association's Regeneration department is formed.
- £15million civic space transforming the heart of Possilpark.
- £27.5m Broomfield Road development creating 198 family homes.

ng UPDATES

22 | north news





- Carron gets £3.5m facelift as part of investing in the
- ng homes wins Best Company award in the Sunday Times 100 Best Companies list for 2012.
- ng homes also wins Sustainable Business of the Year in the Grow Green Awards and recognised the steps the organisation has taken to make themselves more environmentally sustainable.
- Also, Best in Britain! UK Housing Awards, ng homes wins Large Housing Association of the year!
- Vulcan Street opens! A new multi-purpose training centre for local access to learning and employment training.
- Saracen House officially opens! The beautiful red sandstone building was developed by Jobs and Business Glasgow as part of a £13m regeneration masterplan to transform a 4.5 acre site in Possilpark that has been vacant and derelict for 20 years. p23A range of partners provided significant financial support for the £3.2million building including Glasgow City Council, NHS Greater Glasgow & Clyde, European structural funds and ng homes.
- Robert Tamburrini wins Social Enterprise Leader of the Year at the Scottish Social Entrepreneurs Awards 2012.



Balgrayhill multi-makeover! New usable communal space is part of two refurbishment projects at 178 and 198 Balgrayhill Road costing over £300,000.



2014

• The Commonwealth arrives in North Glasgow! The baton passed through Possilpark and ended Day 37 of its UK tour in Springburn Park. Three people from North Glasgow who regularly volunteer to help out at ng sports legacy events were nominated along with thousands of people to be baton bearers.



- ng homes named Housing Support Provider of the Year at the Scottish Care Awards.
- £200million invested in the North Glasgow area by ng homes. A plaque unveiled at the Balgrayhill multistorey flats to mark this. ng homes has spent over £200m building over 1,000 new homes and improving thousands more in Springburn, Possilpark, Balornock and Parkhouse.



- ng homes wins Good Practice Award at the TPAS Annual Conference.
- Opening of Bob Allan Conference Centre within Saracen House. ng homes decided to honour Bob as he was the inspiration behind Europe's largest housing transfer in 2002, which saw 80,000 Glasgow City Council homes transferred to the not-for-profit Glasgow Housing Association (GHA). Tenants, residents and the city itself have been reaping great benefits ever since through locally controlled housing associations such as ng homes.

2016

- The work of the Sheltered Housing Support team at ng homes has been recognised with not one but two Scottish Care Awards. The team won the Housing Support Provider of the year award for the second time in three years and Manager Karen Johnson was also singled out for special recognition winning the award for Management and Leadership.
- ng homes were presented with a National Award for Environmental Excellence by Keep Scotland Beautiful for their outstanding work in the environmental quality of 14 multi-storey flat developments in North Glasgow.



2017

- ng homes residents recognised for award winning community engagement activities. ng homes were delighted to receive an award at the Inaugural Climate Challenge Award Ceremony organised by Keep Scotland Beautiful, Climate Challenge Fund. ng homes were presented with the Climate Challenge Fund Awards Panel Choice Award for their project; Embedding North Glasgow's Green Legacy.
- ng homes revise their values and the vision changes to:
 A community where people can flourish and prosper.



- There were celebrations all round at ng homes' Climate Challenge Award
 Ceremony with a total of 84 members of the community and 12 organisations and project partners picking up awards.
- ng homes Concierge raise nearly £7k for charity as part of the scrap metal recycling initiative. ng homes' team of Concierge have been recycling old metal from voids and making sure the money goes to charity.
- ng homes is delighted to have received a National Good Practice award for our work in communicating performance to customers. Over recent years ng homes has developed an Area Committee of volunteer tenants who play a key role in monitoring their landlord's performance.

2019

 The Climate Challenge Awards in North Glasgow saw over 100 people gather for a special event to celebrate the work supporting the Growing and Sustaining North Glasgow's Green Legacy project.

2020

- ng homes features in The Parliamentary Review.
- Multi-storey flats benefit from a new heating system which will be more environmentally friendly, energy efficient and more cost effective.
- ng homes and ng2 deliver key services to tenants and owners during the Covid-19 pandemic.

2021

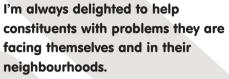
- The Keppochhill new build development of 49 units (consisting of 21 mid-market rent and 28 social rented properties) is perfectly situated close to the city centre. The location has excellent transport links and great access to local shops. This new build development is part of ng homes' ongoing commitment to regenerating North Glasgow by providing much needed homes and commercial opportunities.
- Robert Tamburrini retires after 28 years of service.
- John Devine is appointed as the new CEO of ng homes.





Anne McLaughlin

Member of Parliament for Glasgow North East



You can get in touch with me at anne.mclaughlin.mp@parliament.uk or by phoning 0141 465 8925.

Covid Resilience

The past 18 months has really highlighted the community spirit and willingness to help others that exists in our city and the Springburn and Milton resilience groups are a perfect example of this. I was delighted to be able to support the founding of these groups and help co-ordinate the relief work across the North of Glasgow. There are far too many groups involved to name here, but I managed to get nearly 50 of them mentioned in a recent Westminster Hall debate where I had the opportunity to thank people for their hard work which I have put up on my social media accounts.

Pension Credits

Another issue that has been highlighted by Age Scotland is the amount of Pension Credits that go unclaimed in Scotland, over £300 million a year. I have been raising this both in Parliament and in the community and encouraging people to come forward and claim what they are rightfully owed. Over £10 million per year is unclaimed across the whole of North Glasgow and if the past 18 months have shown us anything it is that people need that money in their pockets. For help or advice making a claim you can call Age Scotland on 0800 124 4222.

Springburn Maidens

During June I was privileged to get along to the Glasgow International art exhibition in Springburn Old Library & Museum. It included a number of installations that celebrated the often forgotten work of women in our society and especially in North Glasgow. We are rightly proud of the industrial heritage of the city but the work of women from the linen mills to the steamie

doesn't usually get the same attention, so it was great to see this through provoking work. One of the highlights was the 'Springburn Maidens' statues that were salvaged from the Springburn Public Halls. Work is now being done to find a permanent home for them and I am delighted to support these once again being on display to the public.

Lidl/Home Bargains Barrier

I was pleased to meet with some constituents in a virtual surgery to listen to their concerns about the danger of cars speeding down the private road at the back of Lidl and Home Bargains in Possilpark. There had been a few near misses and neighbours were too scared to let their kids play out the front. I contacted both Lidl and Home Bargains and suggested a barrier. I kept in regular contact with Lidl who were leading on the project and on 20th May this year a gate was installed so that only Lidl and Home Bargains vehicles can pass through.

Local Elected Members

Anne McLaughlin MP

Contact the Member at their constituency address:

Springburn Old Library & Museum

179 Ayr Street, G21 4BW Phone: 0207 219 6484

Email: anne.mclaughlin.mp@parliament.uk

Bob Doris MSP

Contact at their Constituency:

Maryhill Burgh Halls, 10-24 Gairbraid Avenue

Glasgow G20 8YE Phone: 0141 946 7700

Bob.Doris.msp@parliament.scot

Local Councillors

Ward: Canal (16)

Councillor Allan Gow • allan.gow@glasgow.gov.uk • 0141 287 4238

Party: Scottish National Party

Councillor Gary Gray • gary.gray@glasgow.gov.uk • 0141 287 7041

Party: Scottish Labour Party

Bailie Jacqueline McLaren • jacqueline.mclaren@glasgow.gov.uk • 0141 287 0223

Party: Scottish National Party

Councillor Robert Mooney • robert.mooney@glasgow.gov.uk • 0141 287 3934

Party: Scottish Labour Party

Ward: Springburn/Robroyston (17)

Councillor Graham Campbell • graham.campbell@glasgow.gov.uk • 0141 287 4875 Party: Scottish National Party

Councillor Christina Cannon • christina.cannon@glasgow.gov.uk • 0141 287 4791 Party: Scottish National Party

Councillor Martin McElroy • martin.mcelroy@glasgow.gov.uk • 0141 287 3779 Party: Scottish Labour Party

Councillor Aileen McKenzie • aileen.mckenzie@glasgow.gov.uk • 0141 287 5615 Party: Scottish Labour Party

Glasgow Code Learning (GCL) is inspiring young people to kick start a career in digital

Supported by tech company CGI and delivered in partnership with Glasgow Clyde College, GCL offers a pathway of flexible digital skills courses. Applications are open for fully-funded places on intermediate and top level courses in software development and cyber security (SCQF levels 5-7). Whether it's games development or coding, healthcare or tourism, there's a digital career for everyone!

Working in partnership with Glasgow City Council, GCL is welcoming applications from those who meet the criteria for the Scottish Government's Young Person's Guarantee fund. Applicants should be aged 16-24, live in Glasgow, have the right to work in the UK, and be facing barriers to work.

Courses are part-time and 6-12 weeks long. Clyde College deliver a blend of live lectures, practical discussion sessions and individual and group projects. All live, tutor-led sessions are recorded so learners can fit their studies around other commitments

Learners will receive a student card to access Clyde College's facilities, have access to laptops, software and connectivity, and hear from industry experts on careers available in the Digital Technologies sector.

FREE digital skills qualifications to turbocharge your career or business.

For more information visit our website - https://www.glasgowlife.org.uk/libraries/glasgow-code-learning - or contact glasgowcodelearning@glasgowlife.org.uk.

Cut broadband bills in half with BT

4.6m households could take advantage of the 'social tariff'

BT has launched a 'social tariff' aimed at those on benefits or low incomes. The £15 a month broadband and phone 'social tariff' will allow qualifying customers to halve their internet bills.

There are around 4.6m households on universal credit and a range of other means-tested benefits who will qualify for BT's Home Essentials package.

To get the special tariff, households have to be in receipt of one of the following benefits: universal credit, jobseeker's allowance, income support, or employment and support allowance, or the guarantee credit element of pension credit. BT says existing customers who qualify for the deal can switch immediately without any early repayment charges.

Those applying will need their national insurance number and must fill in an online form stating the benefit they receive. BT advise that most approvals take around 24 hours.

For more information, visit www.bt.com/exp/broadband/home-essentials

Ethical lender Scotcash here to help

Provident Financial has shut its doorstep lending business and its online lending business, Satsuma. Britain's largest subprime lender. has provided doorstep credit through a network of agents for 141 years and has more than 380,000 customers, but what now for millions of people who are unable to borrow from mainstream providers?

The demise of lenders like Provident, Wonga and potentially Amigo Loans leaves a gap for millions of people shut out of mainstream financial products, at the same time as financial vulnerability is increasing as a result of the pandemic. Many are worried this gap will be filled by smaller firms with less of a reputation to worry about – perhaps even illegal money lenders – and are calling for the expansion of alternatives like Scotcash. It's unlikely demand for small loans will go away and we need to find a safer way of supplying these.

Scotcash is part of a UK wide network of ethical lenders established to provide an alternative to expensive subprime lenders. Collectively they have helped 31,000 people save £11 million in interest and unlike many commercial, high interest lenders, are improving the financial lives of their customers, offering money and debt advice and working in partnership with social landlords like ng homes. Providers like Scotcash are unique because they are not for profit, social enterprises who aim to make their customers richer, not shareholders. Customers on average save £207 in interest compared with the equivalent high-cost loan and thousands have been helped to save or open a bank account.

Scotcash has worked in partnership with ng homes since 2014 and has provided







affordable, small loans to hundreds of tenants, as well as other financial inclusion support such as access to bank accounts or savings accounts.

Politicians across parties have joined calls from the Financial Conduct Authority and campaigners to praise the impact of organisations like Scotcash, and to highlight the urgent need to scale up the ethical no-for-profit affordable credit sector. In a report published in May by Responsible Finance, data shows the affordable credit sector lent £36 million in main small loans under £1000 between April 2019 and December 2020 with 74% of borrowers having income of less than £23,300. Lead author, Eleanor Pughe, stated "the financial system is designed around people with predictable incomes, but for those with less predictability such as people on low or variable incomes, traditional products are not available and the odds are often stacked against them".

If you need to borrow, you don't need to turn to high-cost or illegal lenders. Scotcash provides an ethical lending alternative – they will not lend more than is affordable, and repayments are flexible. For more information, call them on **0141** 276 0525 or visit their website for webchat: www.scotcash.net

ng homes and Credit Union working together to support access to local banking

With the support of the Scottish **Government Communities** Recovery Fund, na homes are partnering with Pollok Credit Union (PCU) to provide additional support to community members.



The credit union offers a wide range of banking benefits and can deal with all of your banking needs. They also provide access to budgeting and savings accounts with great incentives.

As part of our partnership, na homes can support you in opening an account through verifying the details needed to open an account, help with the paperwork involved and support you further through the process.

Margaret Fraser, Head of Regeneration at ng homes said:

"The focus for ng homes during the pandemic has been to provide much needed emergency support. We are now looking to support people as we move into the recovery stage and part of this is to work with local partners in providing financial support and advice. This also ties in closely with supporting our local traders and organisations. PCU is an ethical non-profit organisation and provides local access to its customers. We are pleased to be working in

partnership with them to support our tenants."

Jim Garrity, Manager of PCU said:

"We are delighted to be asked to partner ng homes in this project as over the years they have become known as an organisation that empathises with their tenants and improves the lives of their residents through access to affordable credit and financial services."

If you are considering opening an account with the credit union and would like more information on this initiative then please contact Margaret Fraser at

mfraser@nghomes.net



Fair Start Scotland is here to support you, to find the job that is right for you, no matter your circumstances, background or experience*.

It is a free, voluntary programme that we deliver, in partnership with the Scottish Government, in Glasgow and the Highlands & Islands, which offers you tailored support for

What can the service offer

- · Help with creating or updating an existing CV
- Learn interview skills
- Help to find jobs which meet your individual needs
- Online learning to gain qualifications
- · Learn new skills and build confidence
- A tailored individual development plan that's personal to you and your circumstances
- Financial help with things such as interview clothes

*Suitable for people aged 16+ who are unemployed. Other eligibility criteria apply



For further information please contact us



infofairstart@peopleplus.co.uk



0141 471 5056



www.peopleplus.co.uk/employability /fair-start-scotland



@PeoplePlusScotland



Housing Officers

Multi-Storey Flats

Housing Manager: Karen Johnson

















For Rent Enquiries:

Bola Akintoye

Carron Crescent 1292-1330 Springburn Road Balgrayhill Road Stobhill Road Viewpoint Gate, Place & Road

Catherine Mather

Galloway Street 771-783 Springburn Road Blackthorn Street Elmvale Street Horne Street Memel Street

Carron Street Carbisdale Street **Eccles Street** Fernbank Street **Hickory Street** Carron Place

Pamela Hutchison

Lenzie Terrace Broomknowes Road Croftbank Street Edgefauld Road 623-700 Hawthorn Street

For Housing **Enquiries:**

Gemma Lee

1292-1330 Springburn Road Balgrayhill Road Stobhill Road Viewpoint Gate, Place & Road

Yvonne Kinnear

Galloway Street Lenzie Terrace Carron Crescent

Liz McMillan

771-783 Springburn Road Blackthorn Street

Elmvale Street Horne Street Memel Street Carron Street Carbisdale Street **Eccles Street** Fernbank Street **Hickory Street** Carron Place

Anne Sheeran

Broomknowes Road Croftbank Street Edaefauld Road 623-700 Hawthorn Street

Possilpark

Housing Manager: Sharon Hazlett















Gail Hamilton

72 Balmore Road

Closeburn Street

Denmark Street

Mansion Street

8, 16, 24 Balmore Road

139-221 Balmore Road

139-162 Barloch Street

4-40 Hawthorn Street

Hawthorn Quadrant

313-483 Hawthorn Street

138-294 Saracen Street

Walnut Crescent, Place & Road

Chestnut, Cypress & Spruce Street

40, 46, 52 Balmore Road





For Rent Enquiries: **Andrea Campbell**

67-101 Allander Street 107-119 Allander Street 2-18 Barloch Street 3-5 Barloch Street

29-53 Barloch Street Carbeth Street

Hawthorn Court 100 Hawthorn Street

Hamiltonhill Crescent & Road Killearn Street

Rednock Street 98-110 Saracen Street Stonyhurst Street **Broadholm Street Bracken Street**

Claddens Quadrant & Street

Coltmuir Street Gadloch Street Lamb Street Haywood Street **Knapdale Street**

Danielle Quinn

8. 16. 24 Balmore Road 40, 46, 52 Balmore Road 72 Balmore Road 139 –221 Balmore Road 139 –162 Barloch Street Closeburn Street Denmark Street 4-40 Hawthorn Street

313-483 Hawthorn Street Hawthorn Quadrant Mansion Street 138,148,156 Saracen Street 172-294 Saracen Street Walnut Crescent, Place & Road Chestnut, Cypress & Spruce Street

Lesley McLeish 134 Allander Street **Ardoch Street** Balgair Place, Gardens & Street Balglass Gardens & Street Balmore Square 41-59 Balmore Road 71–83 Balmore Road **Bardowie Street** Bilsland Drive **Hayston Crescent & Street** Mireton Street

Panmure Street Redmoss Street 185-277 Saracen Street Stronend Street Sunnylaw Place Ashfield Street

Glenhead Crescent & Street Kippen Street Liddesdale Road

Buckley Street

Crowhill Street

For Housing **Enquiries:**

67-101 Allander Street 107-119 Allander Street 2-18 Barloch Street 3-5 Barloch Street 29-53 Barloch Street Carbeth Street Hawthorn Court 100 Hawthorn Street Killearn Street Rednock Street

98-110 Saracen Street Stonyhurst Street **Lvnn Bennett Broadholm Street Bracken Street** Claddens Quadrant & Street Coltmuir Street Gadloch Street Lamb Street Haywood Street Knapdale Street Liddesdale Road Ashfield Street **Buckley Street** Crowhill Street Glenhead Crescent & Street Kippen Street

Alison McLean

Hamiltonhill Crescent & Road

Gordon McFarlane/ Susan McAllister

Stronend Street

Sunnylaw Place

134 Allander Street Ardoch Street Balgair Place, Gardens & Street **Balglass Gardens & Street** Balmore Square 41-59 Balmore Road 71–83 Balmore Road **Bardowie Street** Bilsland Drive **Hayston Crescent & Street** Mireton Street Panmure Street Redmoss Street 185-277 Saracen Street

HELPFUL INFORMATION

Springburn

Housing Manager: Lyanne Leslie

















For Rent Enquiries:

Linda Forrester

Avonspark Gardens, Place & Street

Dykemuir Street & Place

Oatfield Street

459 -463 Petershill Road

Red Road

Young Terrace

Foresthall Crescent & Drive

Barnhill Drive

Burnbrae Street

Barmulloch Road

Danielle McErlane

104 -138 Balgrayhill Road

Mosesfield Street

Baanell Street

Broomfield Place

2-60 Broomfield Road

721-745 Broomfield Road

Crichton Street

Gourlay Street

Morrin Path

Auchinloch Street

Auchentoshan Terrace

Angus Street

Atlas Road

Avr Street

Carleston Street

Cowlairs Road

Hillkirk Street

Kemp Street

Southloch Gardens

Laverockhall Street

Midton Street

Atlas Road Springburn Way

Vulcan Street

77-163 Petershill Road

237-251 & 312 Springburn Road

Valleyfield Street

St Joseph's View

Zena Crescent

Broomfield Crescent & Drive

Laura Sharkey /

Lauren McPhee

256-356 Broomfield Road

Mansel Street

St Monance Street

Syriam Gardens, Street & Place

Downs Street

Gartferry Street

Drumbottie Road

Balgraybank Street

Hillhouse Street

Eastburn Road

Wallacewell Crescent,

Place & Road

Boghead Road

Cardarrach Street

Langrig Road

Lumloch Street

Campsie Street

Cockmuir Street

For Housing Enquiries:

Gemma Lee

Avonspark Gardens,

Place & Street Dykemuir Street & Place

Oatfield Street

459-463 Petershill Road

Red Road

Young Terrace

Foresthall Crescent & Drive

Barnhill Drive

Emma Coats

Crichton Street

Gourlay Street

Morrin Path

Auchinloch Street

Auchentoshan Terrace

Angus Street

Atlas Road

Ayr Street

Carleston Street

Cowlairs Road

Hillkirk Street

Kemp Street

Southloch Gardens

Laverockhall Street

Midton Street

Vulcan Street

77-163 Petershill Road

237-251 & 312 Springburn Road

Springburn Way

Valleyfield Street

St Joseph's View Zena Crescent

Ashleigh McIntyre

104-138 Balgrayhill Road

Mosesfield Street

Baanell Street

Broomfield Place

2-60 Broomfield Road

256-346 Broomfield Road

Mansel Street

St Monance Street

Syriam Gardens, Street & Place

Downs Street

Gartferry Street Drumbottie Road

Balgraybank Street

Joy Henderson

Hillhouse Street

Eastburn Road

Wallacewell Crescent,

Place & Road

356 Broomfield Road

Broomfield Crescent, Drive

721-745 Broomfield Road

Boghead Road

Cardarrach Street

Langria Road

Lumloch Street

Burnbrae Street

Barmulloch Road

Craigenbay Street

Campsie Street Cockmuir Street

Customer Services Officers

Senior Customer Services Officer: Peter Livingston



Peter Livingston



Lucy Brown











Michael Anderson

Keep in touch!

Keep in touch and up-to-date with what is happening. We're on Twitter, Instagram and Facebook...



Twitter - @ng_homes where you'll find essential information about our services and @ngha_community where you will find community news.



Facebook - @nghacommunity where you will find community news, stories and essential information about the Association.



Instagram - @ng_homes where you will find news from across the Association.

You can always get in touch...

Phone – you can call us on **0141 560 6000** on Monday to Friday from 9am-4.30pm

Email – you can email us via forms on our website or to our general





Bulk Waste Collections

Glasgow City Council will now be charging for all bulky waste collections. If you wish to request a collection of bulky items you can do this on the Glasgow City Council website – glasgow.gov.uk/bulkywaste You must contact Glasgow City Council directly to organise a collection – ng homes cannot arrange this. Items can be disposed of free of charge at various Household Waste Recycling Centres. To find your local centre or for more information, please visit glasgow.gov.uk/bulkywaste

Public Holidays

The Association will be closed on the following dates:

September Weekend

Friday 24 September and Monday 27 September

On these dates, if you have an emergency please call **0141 560 6000** where you will be diverted to our Concierge team. For emergency repairs, please call **0800 595 595**.

How to get in touch with us:

email: info@nghomes.net web: www.nghomes.net

media centre: http://mediacentre.nghomes.net

twitter: @ng_homes facebook: ngsportslegacy

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Possilpark office

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