



Registered Office:

Ned Donaldson House
50 Reidhouse Street, Springburn,
Glasgow, G21 4LS

Telephone: 0141 560 6000

Email: info@nghomes.net

Web: www.nghomes.net

X: (Twitter) @ng_homes

North Glasgow Housing Association

2025 Annual Assurance Statement

I write on behalf of the Board of ng homes to confirm that we comply with the regulatory requirements set out in Chapter 3 of the Scottish Housing Regulator's Framework. This includes that we;

- Achieve all of the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services.
- Comply with all relevant legislative duties.
- Comply with our statutory and legal obligations relating to housing and homelessness, equality and human rights, and tenant and resident safety.
- Comply with the Standards of Governance and Financial Management for RSLs.

The Board also confirm that we have examined and considered sufficient evidence to give us this assurance. We have also engaged an external consultant to provide support in the review of our approach to self-assurance, which was conducted with reference to the SFHA Self-assurance Toolkit, and the bank of evidence. This external validation has confirmed that our approach is effective and robust. In addition, we are assured through a number of independent reports and actions that the Association's governance arrangements are robust and that we comply with all tenant and resident safety requirements. In-depth reviews and audits conducted over the past 12 months have provided the Board with assurance that all relevant safety requirements are in place for the following:

- Gas safety
- Electrical safety
- Water safety
- Fire safety
- Asbestos
- Lift safety
- Damp and Mould

One Vision: A community where people can flourish and prosper



ng homes is a trading name of North Glasgow Housing Association Ltd.

Registered as a charity in Scotland No. SC 030635 VAT Reg No. 816 9766 81 Financial Conduct Authority No. 1865RS Scottish Housing Regulator No. HCB 187

The Association's current Engagement Plan categorises the Association as Non-compliant; Working towards compliance and during our period of non-compliance we have worked openly and constructively with the Scottish Housing Regulator, through agreed action plans and evidence submission, to address the issues identified and to take the appropriate action to return the Association to compliant status. During this time, the Association has identified and embedded substantial improvements in operational processes and governance arrangements. The Association's Board has confirmed its strong commitment to remaining vigilant and developing and implementing positive changes to eliminate the risk of any issues reoccurring.

The Board agreed the terms of this Annual Assurance Statement on 25 October 2025 and as Chairperson, I was authorised by the Board to sign and submit this Assurance Statement to the Scottish Housing Regulator by the due date of 31 October 2025.

I can confirm that this Assurance Statement will be published on our website on the same date that it is submitted to the Scottish Housing Regulator.

We understand that we are required to notify the SHR of any changes in our compliance during the course of the year and are assured that we have effective arrangements in place to enable us to do so.

Chair's name: Catherine Rossine

Date: October 2025

For and on behalf of ng homes